



**GOVERNMENT OF ASSAM**

**ASSAM INLAND WATER TRANSPORT DEVELOPMENT SOCIETY**

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No. AIWTDS/185/2020/ 112

date: 03 .10.2020

**Corrigendum-II**

In reference to the e-tender notification no .AIWTDS/185/2019/58 (**RFB No: IN-IWT-188905-NC-RFB**) dated 01.09.2020 for Request for Bid (RFB) for “Engagement of Insurer for Insurance of passengers (personal accident policy), and damage/loss of wooden boat hull & propulsion system and small cargo of passengers under “Jibondinga” Scheme of Assam IWT Project under the packages; Package 1: Insurance of Passengers travelling in Wooden Country Boats & Package 2: Insurance of Damage/ Loss of Hull and Propulsion System for Wooden Country Boats and small passenger cargo” certain amendments have been incorporated may seen at Annexure-I as attached herewith. Replies to queries are attached as Annexure-II. **Bidders are requested to look in to the amendments at Annexure-I prior to the submission of bid.**

The **last date & time of online bid submission** through e-procurement portal of govt. of Assam viz. [www.assamtenders.gov.in](http://www.assamtenders.gov.in) is fixed on **19.10.2020 at 14:00HRS(IST)**.The online bid opening date & time through [www.assamtenders.gov.in](http://www.assamtenders.gov.in) is fixed on **19.10.2020 at 16:00HRS**.

(Adil Khan, IAS)  
State Project Director

AIWTD Society

Memo No. AIWTDS/225/2020/ 112 -A

date: 03.10.2020

Copy for information & necessary action to:

- i) The Director, IWT Assam for publishing the Corrigendum-II in the website of DIWT [www.iwtdirectorate.assam.gov.in](http://www.iwtdirectorate.assam.gov.in)
- ii) OSD to SPD, AIWTD Society for kind appraisal of the State Project Director.
- iii) AIWTD Society website [www.aiwtdsociety.in](http://www.aiwtdsociety.in) & e-procurement portal of Govt. of Assam viz. [www.assamtenders.gov.in](http://www.assamtenders.gov.in)
- iv) Office Notice Board.

State Project Director

AIWTD Society

## Annexure I

### **RFB: IN-IWT-188905-NC-RFB**

**RFB Name:** Engagement of Insurer for Insurance of passengers (personal accident policy), and damage/loss of wooden boat hull & propulsion system and small cargo of passengers under —Jibodinga Scheme of Assam IWT Project under the following packages

*Package 1: Insurance of Passengers travelling in Wooden Country Boats*

*Package 2: Insurance of Damage/ Loss of Hull and Propulsion System for Wooden Country Boats and small passenger cargo.*

Sl. No	Existing Clause with description for RFB NO. IN-IWT-188905-NC-RFB issued on 1.09.2020	Amendments of Clauses																									
1	<p><b><u>Under E-procurement Notice</u></b></p> <p>4. All Bids must be accompanied by a Bid Security to be deposited through the e-tender portal <a href="https://assamtenders.gov.in">https://assamtenders.gov.in</a> of the amount specified for the non-consulting service in the table below. Process related to Online receipt of Tender Processing Fees, Bid Security and refund of Bid Security of e-Tenders, please refer to Office Memorandum vide no. FEB.269/2017/27 dated 21/8/2019 issued by Finance (Establishment-B) Department, GoA . Bid security shall have to be valid for 45 days beyond the validity of the bid.</p>	The clause no 4 under e – procurement Notice stands deleted.																									
2	<p><b><u>Under E procurement Notice:</u></b></p> <table><tr><th>Package No</th><th>Name of Non-Consulting Service</th><th>Bid Security *</th><th>Cost of Document</th><th>Period of Completion</th></tr><tr><td></td><td></td><td>(Rs.)</td><td>(Rs.)</td><td></td></tr><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr><tr><td>1</td><td>Insurance of passengers (Personal accident policy)- Unnamed (Package 1)</td><td>6,89,000</td><td>20,000</td><td>1 Years (Extendable upto 3 Years)</td></tr><tr><td>2</td><td>Insurance of Damage/Loss of Hull and Propulsion</td><td>125,000</td><td>20,000</td><td>1 Years (Extendable upto 3</td></tr></table>	Package No	Name of Non-Consulting Service	Bid Security *	Cost of Document	Period of Completion			(Rs.)	(Rs.)		1	2	3	4	5	1	Insurance of passengers (Personal accident policy)- Unnamed (Package 1)	6,89,000	20,000	1 Years (Extendable upto 3 Years)	2	Insurance of Damage/Loss of Hull and Propulsion	125,000	20,000	1 Years (Extendable upto 3	<p><b>Bid Security &amp; Tender Fee (Cost of Document) are waived off.</b></p> <p><i>Note: The bidder can submits its bid for either Package 1 or Package 2 or both packages without any Tender fee &amp; Bid Security in e procurement portal :<a href="http://www.assamtenders.gov.in">www.assamtenders.gov.in</a></i></p>
Package No	Name of Non-Consulting Service	Bid Security *	Cost of Document	Period of Completion																							
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1	2	3	4	5																							
1	Insurance of passengers (Personal accident policy)- Unnamed (Package 1)	6,89,000	20,000	1 Years (Extendable upto 3 Years)																							
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	<p><i>System for Wooden Country Boats and Small passenger Cargo</i></p> <p><u>(Package 2)</u></p> <hr/> <p>3      <i>Package 1+      814,000      20,000      1 Years</i>  <i>Package 2</i>      (Extendable  <i>Both as</i>      upto 3  <i>mentioned</i>      Years)  <i>above.</i></p> <hr/> <p><i>( Note : Bidder can submits its bid for either Package 1 or Package 2 or both packages. The above table mentioned the amount for Bid Security, cost of document for each package and combination of both packages. *Please follow the instruction/guidelines illustrated at the end of the RFB documents as <u>Enclosure- I</u> for submitting Bid Security for each cases. Please upload <u>Enclosure II</u> wherever required)</i></p>	
3	<p>Section VII - Activity Schedule, Performance Specifications SCOPE OF WORK , <b>3.0 Package 2: Policy covering the risk of damage/loss to Boat Hull and Propulsion System and Small passenger cargo COLLISION LIABILITY</b></p>	<p>The Limit of Collision liability cover shall be limited to 75% (3/4) of Sum Assured.</p>
4	<p>Section VII - Activity Schedule, Performance Specifications SCOPE OF WORK , <b>3.0 Package 2: Policy covering the risk of damage/loss to Boat Hull and Propulsion System and Small passenger cargo PROTECTION AND INDEMNITY</b></p>	<p>The Limit of Protection and Indemnity cover shall be limited to 75% (3/4) of Sum Assured.</p>

## Annexure-II

### Replies to Queries

**RFB: IN-IWT-188905-NC-RFB dated 01.09.2020**

**RFB Name :**Engagement of Insurer for Insurance of passengers (personal accident policy), and damage/loss of wooden boat hull & propulsion system and small cargo of passengers under —Jibodinga Scheme of Assam IWT Project under the following packages

*Package 1: Insurance of Passengers travelling in Wooden Country Boats*

*Package 2: Insurance of Damage/ Loss of Hull and Propulsion System for Wooden Country Boats and small passenger cargo.*

Sl No	RFB reference	Queries	Clarifications
1.	Package 1: General	The said 2 Lac per person Sum insured is sought for 72,950 persons as per the BOQ sheet.  Kindly provide the basis of getting the count of 72,950.  Coverages being sought on un-named basis, it is of utmost importance to know the correct risk proposition	There are approx. 1090 wooden country boats covered under the Jibondinga Scheme with varying passenger capacity in each boat.  The sum product of the both the factors would mean that, approx.72,950 pax is the capacity of these country boats.
2.	Package 2	Who will be the insured in the policy, will the individual Boat owner or AIWTDC	Individual Boat owners will be insured under the Jibondinga scheme.
3.	Package 2	Who will pay the premium	AIWTDS shall pay the premium for a period of 1 year (Extendable upto 3 Years) under world bank financed project.
4.	Package 2	In case both boat owner & AIWTDC needs to be insured then do we have to issue a policy for each boat to each owner or will it have to be a master policy issued to AIWTDC only	Refer Sl No 2 and 3.
5.	Package 2	In case multiple policies need to be issued to each	Refer Sl No 2.

SI No	RFB reference	Queries	Clarifications
		owner , then who will arrange KYC documents of each owner	Necessary KYC documents shall be collected by the Insurer from the beneficiaries (i.e. boat owners). DIWTA shall facilitate in the same.
6.	Package 2	Who will be the claimant/ loss payee in the policy, will it be AIWTDC or the Individual Boat owner	Refer SI No.2
7.	Package 2	How can each boat be identified by the surveyor in case of a claim	Each boat shall have unique registration numbers which is displayed in the boat. Information regarding the registered boats shall be available with the IWT Department, Assam.
8.	Package 2	What are the documentation/ certifications in respect of each boat mandatorily required to be maintained by a boat owner. Please share sample copy of each document including the document for identification	<ul style="list-style-type: none"> <li>The boat shall have registration certificate from the Directorate of Inland Water Transport or Regulatory Authority. This shall include details of feature of boats. These certificates are renewed annually .</li> <li>The boats under the schemes will be brought under Indian Register of Shipping (IRS) class certification on passenger capacity.</li> </ul>
9.	Package 2	How can the value of the boat be ascertained, is there any document to support the value of the boat proposed as sum insured	All the boats covered under Jibondinga Scheme will be fitted with Type Approved (by IACS) Engine, Gear Box and propulsion system. The cost of the boats will be determined based on the cost of engine, Gear Box and propulsion system and some lumsum value of wooden boat. There will be tax invoice for engine, Gear Box and propulsion system. However, no documents shall be available to support the bare wooden boats.
10.	Package 2	What is the document which can show the age of the boat, please share a sample copy	Registration certificate issued by Directorate of Inland Water Transport, Assam (DIWTA) or RA .
11.	Package 2	In case the value of the boat cannot be ascertained by any document, then what document will help to	Refer to point no. 9.

Sl No	RFB reference	Queries	Clarifications
		identify the type of boat as shown in the table on page 81 of the Bid document	
12.	Package 2	Can these identifying documents in respect of each individual boat be shared by AIWTDC before inception of the policy in order for us to insert Sum insured of respective boat in the policy.	The information with DIWTA shall be shared with the selected insurer.
13.	Package 2	What will be the policy period for each boat, will it be a common policy period or depend on when the boat owner shares all documents required for issue of the policy	Please refer the pg no vii of the RFB document.  Policy period shall depend on issuance of policy to individual boat owners.
14.	Package 2	What is the Limit required for Collision liability cover in respect of each type of boat	<b><i>Please refer to Corrigendum II</i></b>
15.	Package 2	What is the Limit required for Protection and Indemnity cover in respect of each Type of boat	<b><i>Please refer to Corrigendum II</i></b>
16.	Package 2	Please share a Map of the inland waterways where these boats will be plying with proper description of the area where these boats will be plying	The ferries operate throughout the state of Assam and entire river system shall be considered as potential plying area.
17.	Package 2	What are the maximum drafts of these boats	The maximum drafts of the boats range from 0.5m to 1 m depending on their dimensions.
18.	Package 2	What is the minimum depth of water in the navigable area where these boats are plying	The minimum depth of water varies depending on the season.  The bidder may refer to the historic data available at IWAI/ CWC websites for more details.
19.	Package 2	Are there any demarcations, high risk areas where these boats are allowed to go, please highlight on the Map	No such demarcations currently made by the Govt of Assam. However, during the any such situation, the Authorities will issue advisory on the same.
20.	Package 2	What are the precautions taken for safety of the boats & passengers during floods and other natural calamities	The operations of the boats are stopped by the competent Government authorities in the event of the water levels rising near to the danger levels.
21.	Package 2	How are the boats secured when they are not in use	The boats are moored at suitable points by the boat

SI No	RFB reference	Queries	Clarifications
			owner/operators.
22.	Package 2	Is there any minimum safety standards for the designs and construction of these boats, Is there any certification as per these standards, please share a sample copy.	The boats under the schemes will be brought under Indian Register of Shipping (IRS) class certification on passenger capacity. IRS shall conduct load test, tilting test, Water tightness test etc. in each boat before issuing the certificate.
23.	Package 2	How are these boats maintained ? how is the maintenance of these boats monitored, is there any survey done by any regulatory authority, what is the periodicity of such a survey Please share a copy	Refer SI No 8 & SI no. 22
24.	Package 2	How is the proficiency of the crew of the boat monitored, Is there any training and certification Please share the details and copy of the certification/ licenses	Boat operator must have valid permit issued by DIWT/Competent Authority  DIWT has a full fledged crew training center at Guwahati to train the boat operator .  The boat operators shall be induced training in operations and maintenance of new engine and propulsion system to be installed
25.	Package 2	The following additional requirements on page 80 are not clear, Please elaborate on the actual requirements a. Waiver of Final Policy Report – INR 10 lacs b. For capitalization details -DITWA self certification shall suffice	Please Refer to RFB Documents
26.	Package 2	Since damage surveys can be done only during non-revenue hours, please elaborate what is meant by non-revenue hours	Non-revenue hours shall be the hours when the vessel is not under operation for ferrying of passengers
27.	Package 2	Please let us know details of repair facilities available	No repair facilities currently exist under the control

Sl No	RFB reference	Queries	Clarifications
		in the area where these boats ply	of Govt. of Assam for such small wooden boats.
28.	Package 2	Please share standard rates for spare parts and repair charges if available	The requested information is not currently available.
29.	Package 2	What are towage and salvage facilities available in case a vessel is immobilized, damaged, aground, stuck somewhere, sinking etc	Tug-Boats and Search & Rescue vessels are being procured by the Assam IWT department and shall be available for operations tentatively in 2021.
30.	Package 2	Who maintains these facilities i.e. tugs and specialized vessels and what are the standard rates for such services	Refer Sl No 29.
31.	Package 2	What is the means of communication in case a boat is in distress and how the towage/ salvage facilities are arranged for	Refer Sl No 29
32.	Package 2	What life saving equipment are required to be mandatorily carried on board each boat	Sufficient Life Jackets and Life Buoys, Fire-fighting equipment shall be mandatory in the boats
33.	Package 2	Who monitors if the boat is overloading passengers/ cargo against the designed capacity	The boat operators and staff at terminal facilities shall monitor boarding of passengers
34.	Package 2	In case a boat owner report loss of a boat, what is the means for verifying that the boat is genuinely lost i.e. is there any reporting to any authority and cancellation of license	Police FIR will be filed, and information shall be provided to the DIWTA for further necessary action.
35.	Package 2	Please share statistics of total loss of boats, damage to boats for the past 5 years along with the cause of loss	Requested information not available currently with the tender inviting Authority. However, the bidder may seek and collect information from the concerned department.
36.	Package 2	Please share the documentation gathering (from the boat man) flow chart for policy issuance and also for claim servicing	The information shall be shared to the selected insurer.
37.	Package 2	Please share the defined co-ordination matrix for the correspondence with the boat men for data collection (mainly for policy issuance & claim servicing activities)	The information of the beneficiaries (i.e. boat owners) shall be shared to the selected insurer.



SI No	RFB reference	Queries	Clarifications
38.	General	<p>B) As per the bid document, there is a requirement of Bid Security Fee and Cost of Bid Document which are to be paid by the bidders.</p> <p>In this regard, wish to bring to your notice about the directive of the insurance regulators of India where it is directed not to collect any such tender fee, bid security, EMD etc. for General Insurance related services.</p> <p>Attaching the notifications that are available with us for your kind reference pls.</p> <p>Request your good office to kindly waive of the fees. Otherwise, we may not be able to participate in the bid process.</p>	<i><b>Please refer to Corrigendum II</b></i>
39.	General	Kindly confirm the expected policy start date for both the packages.	The policy is expected to commence in the Third/Fourth Quarter of FY 2020-21.
40.	General	Considering the complexity of the bid to be submitted and also the analysis on the above queries and then having sufficient time for underwriting the overall risk perspective, request to extend the bid submission by giving at least 6 weeks from the date of corrigendum/ clarifications issued by AIWTDS on the pre-bid queries raised.	<i><b>Please refer to Corrigendum II</b></i>
41.	General	As per, Institute Time Clauses - Hulls 1.10.83, in the context of collision liability, it is to be noted that our liability will be restricted to 3/4 <sup>th</sup> of any sum paid by the assured under this clause.	<i><b>Please refer to Corrigendum II</b></i>
42.	General	The cover for the Hull policy will be granted as per Institute Time Clauses - Hulls 1.10.83	The insurance shall be provided as per the terms and conditions of the RFB document which is almost in align with Institute Time Clauses - Hulls

SI No	RFB reference	Queries	Clarifications
			1.10.83
43.	General	As confirmed by the your goodself during just concluded VC, all the boats will be certified by the Indian Register of Shipping and the policy will be on agreed value basis. Therefore, point no. 3 under subheading 'Additional Requirements' does not arise as there is no question of depreciation.	As mentioned in the point no 3 of additional requirements, clearly mentions that there will be no depreciation for a period of 3 years.
44.	General	Please note Protection and Indemnity cover will be given only for Wreck removal as per clause 9 of ITC Port Risk 20.07.87	The insurance shall be provided as per the terms and conditions of the RFB document.
45.	General	Registration Certificate has to be submitted to the insurance company before commencement of the risk	Registration Certificate of the boat will be shared by DIWTA/ AIWTDS before commencement of the policy
46.	General	Submission of annual Certificate of Inspection is mandatory.	The boat shall have registration certificate from the Directorate of Inland Water Transport or Regulatory Authority. This shall include details of feature of boats. These certificates are renewed annually based on the inspection/fitness certification.
47.	General	Kindly provide us claims experience, if any, for the last 3 years	No data on the same is currently available with the Authority.
48.	General	Old for old clause is applicable under the policy.	Query not clear.
49.	General	Marine Hull policy does not provide coverage to Passenger, Crew, Cargo, Accompanied Cargo.	Please refer to Provision 3 in Performance Specifications, SCOPE OF WORK,- Package 2 <b><i>Damage/Loss of Hull and Propulsion System for Wooden Country Boats and Small passenger Cargo Vessels .</i></b>

SI No	RFB reference	Queries	Clarifications
50.	General	What is the extent of minor injuries that are supposed to be covered by the policy?	Kindly refer Section VII of the document
51.	General	What are the extent of carelessness and negligence of passengers that are intended to be covered?	Kindly refer Section VII of the document
52.	General	What are the safety measures to be followed by the passengers?	Each boat will be equipped with Life Jackets and Life Buoys, Fire-fighting equipment. The passengers are expected to use these for safety in case of emergency. Passengers are expected to follow all the instructions of the boat owner/operator in the interest of the safety of self and other fellow passengers
53.	General	How can it be determined in case of any eventuality that affected passenger was travelling with a valid ticket or any other valid permit?	Each boat operator & terminal management staff shall verify and ensure that all passengers travel with valid ticket.
54.	General	How can the temporary disability compensation amount can be determined for any affected passenger as there might be no information about their income due to varied nature and occupation of the passengers present in the site at a time?	The temporary disability shall be determined as per the Section VII of the RFB.
55.	General	What is the way of detecting the registration details of each boat and whether all the boats are registered with any regulatory board as on date?	The boat shall have registration certificate from the Directorate of Inland Water Transport or Regulatory Authority.
56.	General	In case of any accident how can the incident be	In the RFB, waiver of Police Final Report is

Sl No	RFB reference	Queries	Clarifications
		legally established if Police FIR is waived?	envisaged for a claim amount of INR 10 lacs. FIR (First Information Report) is not waived.
57.	Package 1	The tender is silent about coverages for Crew members. Please specify whether coverages for Crew members are required. If yes, please provide no. of crew members and the Sum Insured required for each member.	Crew is also considered as Passenger as per the Note in Pg no 70 of the RFB document.
58.	Package 1	Please confirm if the policy would be issued in the name of Individual Boat Owners or under a single policy in the name of AIWTDS.	The policy shall be issued in the name of the Individual Boat Owners
59.	Package 1	Whether proposals would be received through AIWTDS or through individual boat owners?	DIWTA/AIWTDS will propose and pay the premium. However, the policy will in the name of Individual Boat Owners.
60.	Package 2	Please provide approx. number of boats in the age group of: <ul style="list-style-type: none"> <li>• 1 year (or less than one year) to 5 year and</li> <li>• 5 to 10 years</li> </ul>	<ul style="list-style-type: none"> <li>• 1 year (or less than one year) to 5 year – 910 Nos</li> <li>• 5 to 10 years - 360 Nos</li> </ul> Irrespective of age of the boats, if IRS does not certify the worthiness of the boat, the same will not be included in the Jibondigna Scheme.
61.	Package 2	For what geographical limits is insurance required?	The ferries operate throughout the state of Assam and entire river system shall be considered as potential plying area and the geographical limits
62.	Package 2	Are/Will the boats be equipped with: <ul style="list-style-type: none"> <li>• Fire Fighting Appliances?</li> </ul>	The boats will be equipped with

SI No	RFB reference	Queries	Clarifications
		<ul style="list-style-type: none"> <li>• Safety Equipment?</li> <li>• Double Bottom?</li> <li>• Collision Bulk Head?</li> <li>• Double Engine?</li> </ul>	<ul style="list-style-type: none"> <li>• Fire Fighting Appliances- Yes</li> <li>• Safety Equipment- Lifejacket, Life buoys</li> <li>• Double Bottom- No data available</li> <li>• Collision Bulk Head- No data available</li> <li>• Double Engine- No</li> </ul>

( Adil Khan, IAS)

State Project Director