



GOVERNMENT OF ASSAM

ASSAM INLAND WATER TRANSPORT DEVELOPMENT SOCIETY

3rd Floor, Directorate of Inland Water Transport, Assam::Ulubari, Guwahati-781007:: email: dir.iwtlds-as@gov.in, Tel: 0361-2462677

Notice No. AIWTDS/157/2019/100

Dated, Guwahati, the 19 /12/ 2022

E-Procurement Notice

Request for Quotation for Non-Consultancy Services

Name of Project : Assam Inland Water Transport Project (AIWTP)
RFP Reference no : IN-IWT-325885-NC-RFQ
Assignment Title : “Selection of Agency for Design, Development, Implementation, Training and Support of Online Grievance Management System, Call Centre, Tracking System cum Customer Relationship Management System”

The Government of India has obtained financing from the World Bank towards cost of the Assam IWT Project. Under the project, State Project Director, Assam Inland Water Transport Development Society (AIWTDS) invites Request for Quotation through National Open Competitive bidding process from eligible firms for the aforesaid assignment. Complete documents of the RFQ shall be available on website www.assamtenders.gov.in, <http://iwtdirectorate.assam.gov.in> & www.aiwtdsociety.in. Intending bidders are required to register at e-tender portal of the Assam Govt. www.assamtenders.gov.in and participate through e-tender portal only.

The last date and time of online submission of proposal is on 11/01/2023 at 14:00 HRS(IST).

(Ankur Jain, IPS)

State Project Director
Assam IWT Development Society
Ulubari, Guwahati-781007

Memo No. AIWTDS/157/2019/100-A

Dated, Guwahati, the 19 /12/ 2022

Copy forwarded for favour of kind information to:-

- 1.The Director of Information and Public Relation, Government of Assam, Transport Department, Dispur, Guwahati-6 for arranging publication of the above notification in leading English local Daily-(preferably in The Assam Tribune). Bills for publishing of the advertisement may submitted to the office of the Assam IWT Development Society for settlement of payment.
2. SO to ASPD for kind appraisal of the Addl. State Project Director, AIWTD Society
3. For uploading in e portal of Govt. of Assam viz.www.assamtenders.gov.in, AIWTD Society website: www.aiwtdsociety.in & DIWT, Assam website: www.iwtdirectorate.assam.gov.in
4. The Office Notice Board.

State Project Director
Assam IWT Development Society