

GOVERNMENT OF ASSAM ASSAM INLAND WATER TRANSPORT DEVELOPMENT SOCIETY 3rd FLOOR, IWT DIRECTORATE OFFICE BUILDING, ULUBARI::GUWAHATI-7 (ASSAM IWT PROJECT FUNDED BY WORLD BANK) Website:www.aiwtdsociety.in, www.iwtdirectorate.assam.gov.in,email : dir.iwtds-as@gov.inPhone: 0361-2462677

Invitation of Proposals (Procurement Notice) (CONSULTING SERVICES – FIRMS SELECTION)

Country : INDIA ASSAM INLAND WATER TRANSPORT PROJECT (AIWTP) Loan No./Credit No./ Grant No.: 9026 –IN

Assignment Title: Safeguard Monitoring Consultant (3rd Party Monitoring) at proposed development of terminal at Guwahati Gateway Ghat

Reference No : IN-IWT-249475-CS-QCBS

The Government of India (hereinafter called "Borrower")*has received loan* for financing from the International Bank for Reconstruction and Development (IBRD) (the "Bank") in the form of a loan (hereinafter called loan toward the cost of Assam Inland Water Transport Project. The Assam Inland Water Transport Development Society (AIWTDS), an implementing agency of the Client, intends to apply a portion of the proceeds of this loan to eligible payments under the contract for which this Request for Proposals is issued. Payments by the Bank will be made only at the request of the State Project Director, Assam Inland Water Transport Development Society and upon approval by the Bank, and will be subject, in all respects, to the terms and conditions of the loan agreement. The loan agreement prohibits a withdrawal from the loan account for the purpose of any payment to persons or entities, or for any import of goods, if such payment or import, to the knowledge of the Bank, is prohibited by a decision of the United Nations Security council taken under Chapter VII of the Charter of the United Nations. No party other than the Borrower shall derive any rights from the loan agreement or have any claims to the proceeds of the loan

The Client now invites proposal to provide the following consulting Services(hereinafter called "Services"): Safeguard Monitoring Consultant (3rd Party Monitoring) at proposed development of terminal at Guwahati Gateway Ghat

The bidding document is available online on https://assamtenders.gov.in, www.iwtdirectorate.assam.gov.in and www.aiwtdsociety.in. Bidders will be required to register on the e-portal, which is free of cost. The Bidders would be responsible for ensuring that any addenda available on the website/e-portal is also downloaded and incorporated.

- a) Date of commencement for download of bidding document : 30-09-2021
- b) Last date and time for submission of Bid : 28-10-2021 at 14:00 hours
- c) Time and date of opening of bids : 28-10-2021 at 16:00 hours

A virtual Pre Bid meeting will be held via video conferencing on 06-10-2021at 13:00 hours. The representative attending the pre bid conference should have valid authorization from the authorized signatory of the prospective Bidder. The prospective Bidders shall intimate the name of representative(s) (not more than two from one organization) to the e-mail ID (dir.iwtds-as@gov.in) latest by 16:00 Hrs (IST) on 05-10-2021 for confirmation. Pursuant to receipt of intimation from bidders, Virtual Pre-bidding meeting link shall be sent to the bidders. All queries of bidders related to the RFP must be sent to dir.iwtds-as@gov.in latest by 1:00 PM on or before 05-10-2021.

For submission of the bid, the Bidder is required to have Digital Signature Certificate (DSC) from one of the authorized Certifying Authorities authorized by Government of India for issuing DSC. Aspiring Bidders who have not obtained the user ID and password for participating in e-procurement in this Project, may obtain the same from the website: https://assamtenders.gov.in. Bids must be submitted online on https://assamtenders.gov.in on or before the deadline for submission of bids and will be opened online at the specified time and date for opening of bids, as given above. Any bid or modifications to bid (including discount) received outside e-procurement system will not be considered. If the office happens to be closed on the date of opening of the bids as specified, the bids will be opened on the next working day at the same time. The electronic bidding system would not allow any late submission of bids.

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" July 2016 ("Procurement Regulations"), setting forth the World Bank's policy on conflict of interest. In addition, please refer to the following specific information on conflict of interest related to this assignment: *conflict of interest related to the assignment as per paragraph 3.17 of the Procurement Regulations*.

A Consultant will be selected in accordance with the QCBS method set out in the Consultant Guidelines.

Further information can be obtained at the address below during office hours 1000 to 1700 hours.

Sd/-

Mr. Adil Khan, IAS State Project Director Assam Inland Water Transport Development Society DIWT Office, Ulubari, Guwahati Phone : 0361-2462677 Email: <u>dir.iwtds-as@gov.in</u> Website: www.aiwtdsociety.in

SELECTION OF CONSULTANTS

Request for Proposals Consulting Services

Safeguard Monitoring Consultant (3rd Party Monitoring) at proposed development of terminal at Guwahati Gateway Ghat

RFP No:IN-IWT-249475-CS-QCBS

Consulting Services for: Assam Inland Water Transport Project Client: Assam Inland Water Transport Development Society Country: India Issued on: 30 /09/2021

TABLE OF CONTENTS

PART I	4
Section 1. Request for Proposal Letter	4
Section 2. Instructions to Consultants and Data Sheet	7
A. General Provisions	7
 Definitions	
 7. General Considerations	13 13 13 14 14 14 15 16 16 17
 17. Submission, Sealing, and Marking of Proposals 18. Confidentiality 19. Opening of Technical Proposals 20. Proposals Evaluation 21. Evaluation of Technical Proposals 22. Financial Proposals for QBS 23. Public Opening of Financial Proposals (for QCBS, FBS, and LCS method 24. Correction of Errors 25. Taxes 26. Conversion to Single Currency 27. Combined Quality and Cost Evaluation 	
 28. Negotiations	24 25 25
Section 3. Technical Proposal – Standard Forms	37
1. Checklist of Required Forms	37

2. 3.	Form TECH-1 Form TECH-2	
3. 4.	Form TECH-3	
5.	Form TECH-4	
6.	Form TECH-5	44
7.	Form TECH-6	
	Financial Proposal - Standard Forms	
	Eligible Countries	
	Fraud and Corruption	
Section 7.		65
Terms of I	Reference	
8. D	Lump-Sum Form of Contract	
I. Fo	rm of Contract	81
II. Ge	neral Conditions of Contract	85
A. GENER	AL PROVISIONS	85
2. Re	lationship between the Parties	86
	w Governing Contract	
	nguage	
	adings mmunications	
	cation	
	thority of Member in Charge	
	thorized Representatives	
10. Fra	ud and Corruption	87
	ENCEMENT, COMPLETION, MODIFICATION AND TERMINATION OF CONTRACT	
	ectiveness of Contract	
	rmination of Contract for Failure to Become Effective	
	mmencement of Services	
	piration of Contract tire Agreement	
	difications or Variations	
	rce Majeure	
	spension	
	rmination	
C. OBLIGA	ATIONS OF THE CONSULTANT	91
	neral	
	nflict of Interest	
	nfidentiality	
	bility of the Consultant urance to be taken out by the Consultant	
	counting, Inspection and Auditing	
20110		

26. Reporting Obligations	94
27. Proprietary Rights of the Client in Reports and Records	94
28. Equipment, Vehicles and Materials	94
D. CONSULTANT'S EXPERTS AND SUB-CONSULTANTS	94
29. Description of Key Experts	94
30. Replacement of Key Experts	95
31. Removal of Experts or Sub-consultants	95
E. OBLIGATIONS OF THE CLIENT	95
32. Assistance and Exemptions	95
33. Access to Project Site	96
34. Change in the Applicable Law Related to Taxes and Duties	96
35. Services, Facilities and Property of the Client	96
36. Counterpart Personnel	96
37. Payment Obligation	97
F. PAYMENTS TO THE CONSULTANT	97
38. Contract Price	97
39. Taxes and Duties	
40. Currency of Payment	
41. Mode of Billing and Payment	
42. Interest on Delayed Payments	
G. FAIRNESS AND GOOD FAITH	98
43. Good Faith	
H. SETTLEMENT OF DISPUTES	
44. Amicable Settlement	98
45. Dispute Resolution	
III. Special Conditions of Contract	
1	
IV. Appendices	
Appendix A – Terms of Reference	111
Appendix B - Key Experts	
Appendix C – Breakdown of Contract Price	
PART III	113
Section 9. Notification of Intention to Award	113
Notification of Intention to Award	114

PART I

Section 1. Request for Proposal Letter

Request for Proposal Letter

Consulting Services

Name of Assignment: Safeguard Monitoring Consultant (3rd Party Monitoring) at proposed development of terminal at Guwahati Gateway Ghat RFP Reference No. :IN-IWT-249475-CS-QCBS Loan No./Credit No./ Grant No.:9026 –IN Country:India Date : 30/09/2021

- 1. The Government of India(hereinafter called "Borrower") has received financing from the International Bank for Reconstruction and Development (IBRD) (the "Bank") in the form of a loan (hereinafter called loan toward the cost of Assam Inland Water Transport Development Project. The Assam Inland Water Transport Development Society (AIWTDS), an implementing agency of the Client, intends to apply a portion of the proceeds of this loan to eligible payments under the contract for which this Request for Proposals is issued. Payments by the Bank will be made only at the request of the State Project Director, Assam Inland Water Transport Development Society and upon approval by the Bank, and will be subject, in all respects, to the terms and conditions of the loan agreement. The loan agreement prohibits a withdrawal from the loan account for the purpose of any payment to persons or entities, or for any import of goods, if such payment or import, to the knowledge of the Bank, is prohibited by a decision of the United Nations Security council taken under Chapter VII of the Charter of the United Nations. No party other than the Borrower shall derive any rights from the loan agreement or have any claims to the proceeds of the loan.
- 2. The Client now invites proposals to provide the following consulting services (hereinafter called "Services"): Safeguard Monitoring Consultant (3rd Party Monitoring) at proposed development of terminal at Guwahati Gateway Ghat. More details on the Services are provided in the Terms of Reference (Section 7).
- 3. It is not permissible to transfer this RFP to any other firm.
- 4. The bidding document is available online on <u>https://assamtenders.gov.in</u>, <u>www.iwtdirectorate.assam.gov.in</u> and <u>www.aiwtdsociety.in</u>. Bidders will be required to register on the e-portal, which is free of cost. The Bidders would be responsible for ensuring that any addenda available on the website/e-portal is also downloaded and incorporated.

5. A firm will be selected under QCBS procedures and in a Full Technical Proposal (FTP)format as described in this RFP, in accordance with the Bank's "Procurement Regulations for IPF Borrowers"July 2016 ("Procurement Regulations"), which can be found at the following website: www.worldbank.org

The RFP includes the following documents:

Section 1 – Request for Proposals Letter Section 2 - Instructions to Consultants and Data Sheet Section 3 - Technical Proposal FTP - Standard Forms Section 4 - Financial Proposal - Standard Forms Section 5 – Eligible Countries Section 6 – Fraud and Corruption Section 7 - Terms of Reference Section 8 - Standard Forms of Contract: Lump-Sum

6. Details on the proposal's submission date, time and address are provided in ITC 17.7 and ITC 17.9.

Yours sincerely,

Sd/-

Mr. Adil Khan, IAS State Project Director Assam Inland Water Transport Development Society DIWT Office, Ulubari, Guwahati Email: <u>dir.iwtds-as@gov.in</u> Website:<u>www.aiwtdsociety.in</u> 1. Definitions

Section 2. Instructions to Consultants and Data Sheet

Instructions to Consultants

A. General Provisions

- (a) "Affiliate(s)" means an individual or an entity that directly or indirectly controls, is controlled by, or is under common control with the Consultant.
- (b) "Applicable Guidelines" means the policies of the Bank governing the selection and Contract award process as set forth in this RFP.
- (c) "Applicable Law" means the laws and any other instruments having the force of law in the Client's country, or in such other country as may be specified in the **Data Sheet**, as they may be issued and in force from time to time.
- (d) "Bank" means the International Bank for Reconstruction and Development (IBRD) or the International Development Association (IDA).
- (e) "Borrower" means the Government, Government agency or other entity that signs the *loan* agreement with the Bank.
- (f) "Client" means the implementing agency that signs the Contract for the Services with the selected Consultant.
- (g) "Consultant" means a legally-established professional consulting firm or an entity that may provide or provides the Services to the Client under the Contract.
- (h) "Contract" means a legally binding written agreement signed between the Client and the Consultant and includes all the attached documents listed in its Clause 1 (the General Conditions of Contract (GCC), the Special Conditions of Contract (SCC), and the Appendices).
- (i) "Data Sheet" means an integral part of the Instructions to Consultants (ITC) Section 2 that is used to reflect specific country and assignment conditions to supplement, but not to over-write, the provisions of

the ITC.

- (j) "Day" means a calendar day.
- (k) "Experts" means, collectively, Key Experts, Non Key Experts, or any other personnel of the Consultant, Sub-consultant or Joint Venture member(s).
- (l) "Government" means the government of the Client's country.
- (m) "Joint Venture (JV)" means an association with or without a legal personality distinct from that of its members, of more than one Consultant where one member has the authority to conduct all business for and on behalf of any and all the members of the JV, and where the members of the JV are jointly and severally liable to the Client for the performance of the Contract.
- (n) "Key Expert(s)" means an individual professional whose skills, qualifications, knowledge and experience are critical to the performance of the Services under the Contract and whose CV is taken into account in the technical evaluation of the Consultant's proposal.
- (o) "ITC" (this Section 2 of the RFP) means the Instructions to Consultants that provides the shortlisted Consultants with all information needed to prepare their Proposals.
- (p) "LOI" (this Section 1 of the RFP) means the Letter of Invitation being sent by the Client to the shortlisted Consultants.
- (q) "Non Key Experts" means an individual professional provided by the Consultant or its Sub-consultant and who is assigned to perform the Services or any part thereof under the Contract and whose CVs are not evaluated individually.
- (r) "Proposal" means the Technical Proposal and the Financial Proposal of the Consultant.
- (s) "RFP" means the Request for Proposals to be prepared by the Client for the selection of Consultants, based on the SRFP.

- (t) "SRFP" means the Standard Request for Proposals, which must be used by the Client as the basis for the preparation of the RFP.
- (u) "Services" means the work to be performed by the Consultant pursuant to the Contract.
- (v) "Sub-consultant" means an entity to whom the Consultant intends to subcontract any part of the Services while the Consultant remains responsible to the Client during the whole performance of the Contract.
- (w) "Terms of Reference (TORs)" (this Section 7 of the RFP) means the Terms of Reference that explains the objectives, scope of work, activities, and tasks to be performed, respective responsibilities of the Client and the Consultant, and expected results and deliverables of the assignment.
- (x) "ESHS" means environmental, social (including sexual exploitation and abuse (SEA) and gender-based violence (GBV)), health and safety.
- 2.1 The Client named in the **Data Sheet** intends to select a Consultant from those listed in the Request for Proposals (RFP), in accordance with the method of selection specified in the **Data Sheet**.
 - 2.2 The shortlisted Consultants are invited to submit a Technical Proposal and a Financial Proposal, or a Technical Proposal only, as specified in the **Data Sheet**, for consulting services required for the assignment named in the **Data Sheet**. The Proposal will be the basis for negotiating and ultimately signing the Contract with the selected Consultant.
 - 2.3 The Consultants should familiarize themselves with the local conditions and take them into account in preparing their Proposals, including attending a pre-proposal conference if one is specified in the **Data Sheet**. Attending any such pre-proposal conference is optional and is at the Consultants' expense.
 - 2.4 The Client will timely provide, at no cost to the Consultants, the inputs, relevant project data, and reports required for the preparation of the Consultant's Proposal as specified in the **Data Sheet**.

2. Introduction

3.	Conflict ofInterest	3.1	The Consultant is required to provide profesobjective, and impartial advice, at all times hold Client's interests paramount, strictly avoiding consideration for future work.	ing the onflicts
		3.2	The Consultant has an obligation to disclose to the any situation of actual or potential conflict that imp capacity to serve the best interest of its Client. Fa disclose such situations may lead to the disqualifica- the Consultant or the termination of its Contract sanctions by the Bank.	acts its ilure to ation of
			.2.1 Without limitation on the generality of foregoing, the Consultant shall not be hired the circumstances set forth below:	
	a. Conflicting Activities		i) <u>Conflict between consulting activities</u> <u>procurement of goods, works or non-con- services:</u> a firm that has been engaged by the to provide goods, works, or non-consulting s for a project, or any of its Affiliates, sh disqualified from providing consulting s resulting from or directly related to those works, or non-consulting services. Conversely, hired to provide consulting services for preparation or implementation of a project, or its Affiliates, shall be disqualified from subsect providing goods or works or non-consulting s resulting from or directly related to the con- services for such preparation or implementation	Sulting Client ervices hall be ervices goods, a firm or the any of quently ervices sulting
	b. Conflicting Assignments		ii) <u>Conflict among consulting assignments:</u> a Corr (including its Experts and Sub-consultants) or its Affiliates shall not be hired for any assigned that, by its nature, may be in conflict with a assignment of the Consultant for the same another Client.	any of gnment another
	c. Conflicting Relationships		iii) <u>Relationship with the Client's staff:</u> a Corr (including its Experts and Sub-consultants) that close business or family relationship we professional staff of the Borrower (or of the or of implementing agency, or of a recipient of of the Bank's financing) who are directly or ind involved in any part of (i) the preparation Terms of Reference for the assignment, (in selection process for the Contract, or (in	at has a vith a Client, f a part directly of the (ii) the

supervision of the Contract, may not be awarded a Contract, unless the conflict stemming from this relationship has been resolved in a manner acceptable to the Bank throughout the selection process and the execution of the Contract.

- 4. Unfair
 Competitive
 Advantage
 4.1 Fairness and transparency in the selection process require that the Consultants or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to the assignment in question. To that end, the Client shall indicate in the Data Sheet and make available to all shortlisted Consultants together with this RFP all information that would in that respect give such Consultant any unfair competitive advantage over competing Consultants.
- 5. Fraud and Corruption
 5.1 The Bank requires compliance with the Bank's Anti-Corruption Guidelines and its prevailing sanctions policies and procedures as set forth in the WBG's Sanctions Framework, as set forth in Section 6.
 - 5.2 In further pursuance of this policy, Consultants shall permit and shall cause their agents (where declared or not), subcontractors, sub consultants, service providers, suppliers, and their personnel, to permit the Bank to inspect all accounts, records and other documents relating to any short listing process, Proposal submission, and contract performance (in the case of award), and to have them audited by auditors appointed by the Bank.
- 6. Eligibility 6.1 The Bank permits consultants (individuals and firms, including Joint Ventures and their individual members) from all countries to offer consulting services for Bank-financed projects.
 - 6.2 Furthermore, it is the Consultant's responsibility to ensure that its Experts, joint venture members, Sub-consultants, agents (declared or not), sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by the Bank in the applicable Procurement Regulations.
 - 6.3 As an exception to the foregoing ITC 6.1 and ITC 6.2 above: Joint Venture, association with other firms and engagement of Sub-consultant is not allowed.
 - **a. Sanctions** 6.3.1 A Consultant that has been sanctioned by the Bank,

pursuant to the Bank's Anti-Corruption Guidelines and in accordance with its prevailing sanctions policies and procedures as set forth in the WBG's Sanctions Framework as described in Section VI, Fraud and Corruption, paragraph 2.2 d. shall be ineligible to be shortlisted for, submit proposals for, or be awarded a Bank-financed contract or benefit from a Bank-financed contract, financially or otherwise, during such period of time as the Bank shall have determined. The list of debarred firms and individuals is available at the electronic address specified **in the PDS**.

- **b. Prohibitions** 6.3.2 Firms and individuals of a country or goods manufactured in a country may be ineligible ifso indicated in Section 5 (Eligible Countries) and:
 - (a) as a matter of law or official regulations, the Borrower's country prohibits commercial relations with that country, provided that the Bank is satisfied that such exclusion does not preclude effective competition for the provision of Services required; or
 - (b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, the Borrower's Country prohibits any import of goods from that country or any payments to any country, person, or entity in that country.
- c. Restrictions for State-Owned
 b.3.3 State-owned enterprises or institutions in the Borrower's country may be eligible to compete and be awarded a contract only if they can establish, in a manner acceptable to the Bank, that they: (i) are legally and financially autonomous, (ii) operate under commercial law, and (iii) are not under supervision of the Client.
- d. Restrictions for
 Public Employees
 6.3.4 Government officials and civil servants of the Borrower's country are not eligible to be included as Experts, individuals, or members of a team of Experts in the Consultant's Proposal unless:
 - (i) the services of the government official or civil servant are of a unique and exceptional nature, or their participation is

critical to project implementation; and

- (ii) their hiring would not create a conflict of interest, including any conflict with employment or other laws, regulations, or policies of the Borrower.
- e. Borrower
 bebarment
 6.3.5 A firm that is under a sanction of debarment by the Borrower from being awarded a contract is eligible to participate in this procurement, unless the Bank, at the Borrower's request, is satisfied that the debarment; (a) relates to fraud or corruption, and (b) followed a judicial or administrative proceeding that afforded the firm adequate due process.

B. Preparation of Proposals

- 7. General Considerations
 7.1 In preparing the Proposal, the Consultant is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.
- 8. Cost of Preparation of Proposal
 8.1 The Consultant shall bear all costs associated with the preparation and submission of its Proposal, and the Client shall not be responsible or liable for those costs, regardless of the conduct or outcome of the selection process. The Client is not bound to accept any proposal and reserves the right to annul the selection process at any time prior to Contract award, without thereby incurring any liability to the Consultant.
- 9. Language9.1 The Proposal, as well as all correspondence and documents relating to the Proposal exchanged between the Consultant and the Client, shall be written in the language(s) specified in the Data Sheet.
- 10. Documents Comprising the Proposal
- 10.1 The Proposal shall comprise the documents and forms listed in the **Data Sheet**.
- 10.2 If specified in the **Data Sheet**, the Consultant shall include a statement of an undertaking of the Consultant to observe, in competing for and executing a contract, the Client country's laws against fraud and corruption (including bribery).
- 10.3 The Consultant shall furnish information on commissions, gratuities, and fees, if any, paid or to be paid to agents or any other party relating to this Proposal

a. Extension of

Validity Period

and, if awarded, Contract execution, as requested in the Financial Proposal submission form (Section 4).

11. Only One Proposal
11.1 The Consultant (including the individual members of any Joint Venture) shall submit only one Proposal, either in its own name or as part of a Joint Venture in another Proposal. If a Consultant, including any Joint Venture member, submits or participates in more than one proposal, all such proposals shall be disqualified and rejected. This does not, however, preclude a Subconsultant, or the Consultant's staff from participating as Key Experts and Non Key Experts in more than one Proposal when circumstances justify and if stated in the Data Sheet.

12. ProposalValidity 12.1 **The Data Sheet** indicates the period during which the Consultant's Proposal must remain valid after the Proposal submission deadline.

- 12.2 During this period, the Consultant shall maintain its original Proposal without any change, including the availability of the Key Experts, the proposed rates and the total price.
- 12.3 If it is established that any Key Expert nominated in the Consultant's Proposal was not available at the time of Proposal submission or was included in the Proposal without his/her confirmation, such Proposal shall be disqualified and rejected for further evaluation, and may be subject to sanctions in accordance with ITC 5.
- 12.4 The Client will make its best effort to complete the negotiations and award the contract within the proposal's validity period. However, should the need arise, the Client may request, in writing, all Consultants who submitted Proposals prior to the submission deadline to extend the Proposals' validity.
 - 12.5 If the Consultant agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal and with the confirmation of the availability of the Key Experts, except as provided in ITC 12.7.
 - 12.6 The Consultant has the right to refuse to extend the validity of its Proposal in which case such Proposal will not be further evaluated.

b. Substitution of Key Experts at Validity Extension

c. Sub-

RFP

Contracting

13. Clarification and

Amendment of

- tion of 12.7 If any of the Key Experts become unavailable for the extended validity period, the Consultant shall seek to substitute another Key Expert. The Consultant shall provide a written adequate justification and evidence satisfactory to the Client together with the substitution request. In such case, a substitute Key Expert shall have equal or better qualifications and experience than those of the originally proposed Key Expert. The technical evaluation score, however, will remain to be based on the evaluation of the CV of the original Key Expert.
 - 12.8 If the Consultant fails to provide a substitute Key Expert with equal or better qualifications, or if the provided reasons for the replacement or justification are unacceptable to the Client, such Proposal will be rejected with the prior Bank's no objection.
 - 12.9 The Consultant shall not subcontract the whole of the Services.
 - 13.1 The Consultant may request a clarification of any part of the RFP during the period indicated in the **Data Sheet** before the Proposals' submission deadline. Any request for clarification must be sent in writing, or by standard electronic means, to the Client's address indicated in the **Data Sheet**. The Client will respond in writing, or by standard electronic means, and will send written copies of the response (including an explanation of the query but without identifying its source) to all shortlisted Consultants. Should the Client deem it necessary to amend the RFP as a result of a clarification, it shall do so following the procedure described below:
 - 13.1.1 At any time before the proposal submission deadline, the Client may amend the RFP by issuing an amendment in writing or by standard electronic means. The amendment shall be sent to all shortlisted Consultants and will be binding on them. The shortlisted Consultants shall acknowledge receipt of all amendments in writing.
 - 13.1.2 If the amendment is substantial, the Client may extend the proposal submission deadline to give the shortlisted Consultants reasonable time to take an amendment into account in their Proposals.
 - 13.2 The Consultant may submit a modified Proposal or a modification to any part of it at any time prior to the

proposal submission deadline. No modifications to the Technical or Financial Proposal shall be accepted after the deadline.

- 14. Preparation of Proposals Specific Considerations14.1 While preparing the Proposal, the Consultant must give particular attention to the following:
 - 14.1.1 If a shortlisted Consultant considers that it may enhance its expertise for the assignment by associating with other consultants in the form of a Joint Venture or as Sub-consultants, it may do so with either (a) non-shortlisted Consultant(s), or (b) shortlisted Consultants if permitted in the **Data Sheet**. In all such cases a shortlisted Consultant must obtain the written approval of the Client prior to the submission of the Proposal. When associating with non-shortlisted firms in the form of a joint venture or a sub-consultancy, the shortlisted Consultant shall be a lead member. If shortlisted Consultants associate with each other, any of them can be a lead member.
 - 14.1.2 The Client may indicate in the **Data Sheet** the estimated Key Experts' time input (expressed in person-month) or the Client's estimated total cost of the assignment, but not both. This estimate is indicative and the Proposal shall be based on the Consultant's own estimates for the same.
 - 14.1.3 If stated in the **Data Sheet**, the Consultant shall include in its Proposal at least the same time input (in the same unit as indicated in the **Data Sheet**) of Key Experts, failing which the Financial Proposal will be adjusted for the purpose of comparison of proposals and decision for award in accordance with the procedure in the **Data Sheet**.
 - 14.1.4 For assignments under the Fixed-Budget selection method, the estimated Key Experts' time input is not disclosed. Total available budget, with an indication whether it is inclusive or exclusive of taxes, is given in the **Data Sheet**, and the Financial Proposal shall not exceed this budget.
 - I15.1 The Technical Proposal shall be prepared using the
Standard Forms provided in Section 3 of the RFP and
shall comprise the documents listed in the Data Sheet.
- 15. Technical Proposal Format and Content

The Technical Proposal shall not include any financial information. A Technical Proposal containing material financial information shall be declared non-responsive.

- 15.1.1 Consultant shall not propose alternative Key Experts. Only one CV shall be submitted for each Key Expert position. Failure to comply with this requirement will make the Proposal non-responsive.
- 15.2 Depending on the nature of the assignment, the Consultant is required to submit a Full Technical Proposal (FTP), or a Simplified Technical Proposal (STP) as indicated in the **Data Sheet** and using the Standard Forms provided in Section 3 of the RFP.
- 16. Financial Proposal
 16.1 The Financial Proposal shall be prepared using the Standard Forms provided in Section 4 of the RFP. It shall list all costs associated with the assignment, including (a) remuneration for Key Experts and Non Key Experts, (b)reimbursable expenses indicated in the Data Sheet.
 - a. Price
 Adjustment
 16.2 For assignments with a duration exceeding 18 months, a price adjustment provision for foreign and/or local inflation for remuneration rates applies if so stated in the Data Sheet.
 - **b. Taxes** 16.3 The Consultant and its Sub-consultants and Experts are responsible for meeting all tax liabilities arising out of the Contract unless stated otherwise in the **Data Sheet**. Information on taxes in the Client's country is provided in the **Data Sheet**.
 - **c. Currency of** 16.4 The Consultant may express the price for its Services in the currency or currencies as stated in the **Data Sheet**. If indicated in the **Data Sheet**, the portion of the price representing local cost shall be stated in the national currency.
 - **d. Currency of** 16.5 Payment under the Contract shall be made in the currency or currencies in which the payment is requested in the Proposal.

C. Submission, Opening and Evaluation

17. Submission,
Sealing, and
Marking of17.1 The Consultant shall submit a signed and complete
Proposal comprising the documents and forms in
accordance with ITC 10 (Documents Comprising

Proposals		Proposal). The submission can be done by mail or by hand. If specified in the Data Sheet , the Consultant has the option of submitting its Proposals electronically.
	17.2	An authorized representative of the Consultant shall sign the original submission letters in the required format for both the Technical Proposal and, if applicable, the Financial Proposal and shall initial all pages of both. The authorization shall be in the form of a written power of attorney attached to the Technical Proposal.
		17.2.1 A Proposal submitted by a Joint Venture shall be signed by all members so as to be legally binding on all members, or by an authorized representative who has a written power of attorney signed by each member's authorized representative.
	17.3	Any modifications, revisions, interlineations, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the Proposal.
	17.4	The signed Proposal shall be marked "ORIGINAL", and its copies marked "COPY" as appropriate. The number of copies is indicated in the Data Sheet . All copies shall be made from the signed original. If there are discrepancies between the original and the copies, the original shall prevail.
	17.5	The original and all the copies of the Technical Proposal shall be placed inside a sealed envelope clearly marked " TECHNICAL PROPOSAL ", "[Name of the Assignment]", [reference number], [name and address of the

17.6 Similarly, the original Financial Proposal (if required for the applicable selection method) and its copies shall be placed inside of a separate sealed envelope clearly marked "FINANCIAL PROPOSAL" "[Name of the Assignment]", [reference number], [name and address of the Consultant], and with a warning "DO NOT OPEN WITH THE TECHNICAL PROPOSAL."

PROPOSAL SUBMISSION DEADLINE]."

Consultant], and with a warning "DO NOT OPEN UNTIL [INSERT THE DATE AND THE TIME OF THE TECHNICAL

17.7 The sealed envelopes containing the Technical and Financial Proposals shall be placed into one outer envelope and sealed. This outer envelope shall be addressed to the Client and bear the submission address, RFP reference number, the name of the assignment, the Consultant's name and the address, and shall be clearly marked "Do Not Open Before [insert the time and date of the submission deadline indicated in the **Data Sheet**]".

- 17.8 If the envelopes and packages with the Proposal are not sealed and marked as required, the Client will assume no responsibility for the misplacement, loss, or premature opening of the Proposal.
- 17.9 The Proposal or its modifications must be sent to the address indicated in the **Data Sheet** and received by the Client no later than the deadline indicated in the **Data Sheet**, or any extension to this deadline. Any Proposal or its modification received by the Client after the deadline shall be declared late and rejected, and promptly returned unopened.
- 18. Confidentiality
 18.1 From the time the Proposals are opened to the time the Contract is awarded, the Consultant should not contact the Client on any matter related to its Technical and/or Financial Proposal. Information relating to the evaluation of Proposals and award recommendations shall not be disclosed to the Consultants who submitted the Proposals or to any other party not officially concerned with the process, until the Notification of Intention to Award the Contract. Exceptions to this ITC are where the Client notifies Consultants of the results of the evaluation of the Technical Proposals.
 - 18.2 Any attempt by shortlisted Consultants or anyone on behalf of the Consultant to influence improperly the Client in the evaluation of the Proposals or Contract award decisions may result in the rejection of its Proposal and may be subject to the application of prevailing Bank's sanctions procedures.
 - 18.3 Notwithstanding the above provisions, from the time of the Proposals' opening to the time of Contract award publication, if a Consultant wishes to contact the Client or the Bank on any matter related to the selection process, it shall do so only in writing.
 - 19.1 The Client's evaluation committee shall conduct the opening of the Technical Proposals in the presence of the shortlisted Consultants' authorized representatives who choose to attend (in person, or online if this option is offered in the **Data Sheet**). The opening date, time and the

19. Opening of Technical Proposals

22. Financial

QBS

address are stated in the **Data Sheet**. The envelopes with the Financial Proposal shall remain sealed and shall be securely stored with a reputable public auditor or independent authority until they are opened in accordance with ITC 23.

- 19.2 At the opening of the Technical Proposals the following shall be read out: (i) the name and the country of the Consultant or, in case of a Joint Venture, the name of the Joint Venture, the name of the lead member and the names and the countries of all members; (ii) the presence or absence of a duly sealed envelope with the Financial Proposal; (iii) any modifications to the Proposal submitted prior to proposal submission deadline; and (iv) any other information deemed appropriate or as indicated in the Data Sheet.
- **20.** Proposals 20.1 Subject to provision of ITC 15.1, the evaluators of the Technical Proposals shall have no access to the Financial **Evaluation** Proposals until the technical evaluation is concluded and the Bank issues its "no objection", if applicable.
 - 20.2 The Consultant is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under ITC 12.7. While evaluating the Proposals, the Client will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.
- **21. Evaluation of** 21.1 The Client's evaluation committee shall evaluate the Technical Technical Proposals on the basis of their responsiveness to **Proposals** the Terms of Reference and the RFP, applying the evaluation criteria, sub-criteria, and point system specified in the Data Sheet. Each responsive Proposal will be given a technical score. A Proposal shall be rejected at this stage if it does not respond to important aspects of the RFPor if it fails to achieve the minimum technical score indicated in the **Data Sheet**.
 - 22.1 Following the ranking of the Technical Proposals, when the selection is based on quality only (QBS), the top-ranked **Proposals for** Consultant is invited to negotiate the Contract.
 - 22.2If Financial Proposals were invited together with the Technical Proposals, only the Financial Proposal of the technically top-ranked Consultant is opened by the Client's evaluation committee. All other Financial Proposals are returned unopened after the Contract

negotiations are successfully concluded and the Contract is signed.

- 23. Public Opening of Financial
 Proposals (for QCBS, FBS, and LCS methods)
 23.1 After the technical evaluation is completed and the Bank has issued its no objection (if applicable), the Client shall notify those Consultants whose Proposals were considered non-responsive to the RFP and TOR or did not meet the minimum qualifying technical score, advising them the following:
 - (i) their Proposal was not responsive to the RFP and TOR or did not meet the minimum qualifying technical score;
 - (ii) provide information relating to the Consultant's overall technical score, as well as scores obtained for each criterion and sub-criterion;
 - (iii) their Financial Proposals will be returned unopened after completing the selection process and Contract signing; and
 - (iv) notify them of the date, time and location of the public opening of the Financial Proposals and invite them to attend.
 - 23.2 The Client shall simultaneously notify in writing those Consultants whose Proposals were considered responsive to the RFP and TOR, and that have achieved the minimum qualifying technical score, advising them the following:
 - (i) their Proposal was responsive to the RFP and TOR and met the minimum qualifying technical score;
 - (ii) provide information relating to the Consultant's overall technical score, as well as scores obtained for each criterion and sub-criterion;
 - (iii) their Financial Proposal will be opened at the public opening of Financial Proposals; and
 - (iv) notify them of the date, time and location of the public opening and invite them for the opening of the Financial Proposals.
 - 23.3 The opening date should allow the Consultants sufficient time to make arrangements for attending the opening and shall be no less than seven (7) Business Days from the

date of notification of the results of the technical evaluation, described in ITC 23.1 and 23.2.

- 23.4 The Consultant's attendance at the opening of the Financial Proposals (in person, or online if such option is indicated in the **Data Sheet**) is optional and is at the Consultant's choice.
- 23.5 The Financial Proposals shall be opened publicly by the Client's evaluation committee in the presence of the representatives of the Consultants and anyone else who chooses to attend. Any interested party who wishes to attend this public opening should contact the client as indicated in the Data Sheet. Alternatively, a notice of the public opening of Financial Proposals may be published on the Client's website, if available. At the opening, the names of the Consultants, and the overall technical scores, including the break-down by criterion, shall be read aloud. The Financial Proposals will then be inspected to confirm that they have remained sealed and unopened. These Financial Proposals shall be then opened, and the total prices read aloud and recorded. Copies of the record shall be sent to all Consultants who submitted Proposals and to the Bank.
- 24. Correction of Errors24.1 Activities and items described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, and no corrections are made to the Financial Proposal.
 - a. Time-Based 24.1.1 If a Time-Based contract form is included in the Contracts RFP, the Client's evaluation committee will (a) correct any computational or arithmetical errors, and (b) adjust the prices if they fail to reflect all inputs included for the respective activities or items included in the Technical Proposal. In case of discrepancy between (i) a partial amount (subtotal) and the total amount, or (ii) between the amount derived by multiplication of unit price with quantity and the total price, or (iii) between words and figures, the former will prevail. In case of discrepancy between the Technical and Financial Proposals in indicating quantities of input, the Technical Proposal prevails and the Client's evaluation committee shall correct the quantification indicated in the Financial Proposal so as to make it consistent with that indicated in the Technical Proposal, apply the relevant unit

price included in the Financial Proposal to the corrected quantity, and correct the total Proposal cost.

- **b. Lump-Sum Contracts** 24.1.2 If a Lump-Sum contract form is included in the RFP, the Consultant is deemed to have included all prices in the Financial Proposal, so neither arithmetical corrections nor price adjustments shall be made. The total price, net of taxes understood as per ITC 25, specified in the Financial Proposal (Form FIN-1) shall be considered as the offered price. Where there is a discrepancy between the amount in words and the amount figures, the amount in words shall prevail.
- 25. Taxes 25.1 The Client's evaluation of the Consultant's Financial Proposal shall exclude taxes and duties in the Client's country in accordance with the instructions in the **Data** Sheet.
- 26. Conversion to Single Currency26.1 For the evaluation purposes, prices shall be converted to a single currency using the selling rates of exchange, source and date indicated in the Data Sheet.
- 27. Combined Quality and Cost Evaluation
 - a. Quality and Cost-Based
 Selection (QCBS)
 27.1 In the case of QCBS, the total score is calculated by weighting the technical and financial scores and adding them as per the formula and instructions in the Data Sheet. The Consultant achieving the highest combined technical and financial score will be invited for negotiations.
 - **b. Fixed-Budget** 27.2 In the case of FBS, those Proposals that exceed the budget indicated in ITC 14.1.4 of the **Data Sheet** shall be rejected.
 - 27.3 The Client will select the Consultant with the Most Advantageous Proposal, which is the highest-ranked Technical Proposal that does not exceed the budget indicated in the RFPand invite such Consultant to negotiate the Contract.

c. Least-Cost27.4In the case of Least-Cost Selection (LCS), the Client will
select the Consultant with the Most Advantageous
Proposal, which is the Proposal with the lowest evaluated
total price among those Proposals that achieved the
minimum qualifying technical score and invite such a
Consultant to negotiate the Contract.

D. Negotiations and Award

- **28. Negotiations** 28.1 The negotiations will be held at the date and address indicated in the Data Sheet with the Consultant's representative(s) who must have written power of attorney to negotiate and sign a Contract on behalf of the Consultant.
 - 28.2 The Client shall prepare minutes of negotiations that are signed by the Client and the Consultant's authorized representative.
 - a. Availability of Key Experts
 28.3 The invited Consultant shall confirm the availability of all Key Experts included in the Proposal as a pre-requisite to the negotiations, or, if applicable, a replacement in accordance with ITC 12. Failure to confirm the Key Experts' availability may result in the rejection of the Consultant's Proposal and the Client proceeding to negotiate the Contract with the next-ranked Consultant.
 - 28.4 Notwithstanding the above, the substitution of Key Experts at the negotiations may be considered if due solely to circumstances outside the reasonable control of and not foreseeable by the Consultant, including but not limited to death or medical incapacity. In such case, the Consultant shall offer a substitute Key Expert within the period of time specified in the letter of invitation to negotiate the Contract, who shall have equivalent or better qualifications and experience than the original candidate.
 - b. Technical 28.5 The negotiations include discussions of the Terms of Reference (TORs), the proposed methodology, the Client's inputs, the special conditions of the Contract, and finalizing the "Description of Services" part of the Contract. These discussions shall not substantially alter the original scope of services under the TOR or the terms of the contract, lest the quality of the final product, its price, or the relevance of the initial evaluation be affected.
 - c. Financial 28.6 The negotiations include the clarification of the

Negotiations Consultant's tax liability in the Client's country and how it should be reflected in the Contract.

- 28.7 If the selection method included cost as a factor in the evaluation, the total price stated in the Financial Proposal for a Lump-Sum contract shall not be negotiated.
- 28.8 In the case of a Time-Based contract, unit rates negotiations shall not take place, except when the offered Key Experts and Non Key Experts remuneration rates are much higher than the typically charged rates by consultants in similar contracts. Insuch case, the Client may ask for clarifications and, if the fees are very high, ask to change the rates after consultation with the Bank. The format for (i) providing information on remuneration rates in the case of Quality Based Selection; and (ii) clarifying remuneration rates' structure under this Clause, is provided in Appendix A to the Financial Form FIN-3: Financial Negotiations – Breakdown of Remuneration Rates.
- 29. Conclusion of Negotiations29.1 The negotiations are concluded with a review of the finalized draft Contract, which then shall be initialed by the Client and the Consultant's authorized representative.
 - 29.2 If the negotiations fail, the Client shall inform the Consultant in writing of all pending issues and disagreements and provide a final opportunity to the Consultant to respond. If disagreement persists, the Client shall terminate the negotiations informing the Consultant of the reasons for doing so. After having obtained the Bank's no-objection, the Client will invite the next-ranked Consultant to negotiate a Contract. Once the Client commences negotiations with the next-ranked Consultant, the Client shall not reopen the earlier negotiations.
 - 30. Notification of Award
 30.1 After completing the negotiations the Client shall obtain the Bank's no objection to the negotiated draft Contract, if applicable; sign the Contract; publish the award information as per the instructions in the Data Sheet; and promptly notify the other shortlisted Consultants.
 - 30.2 The Consultant is expected to commence the assignment on the date and at the location specified in the Data Sheet.

Section 2. Instructions to Consultants

E. Data Sheet

ITC Reference	A. General		
1 (c)	India		
2.1	 Name of the Client: Assam Inland Water Transport Development Society Method of selection: Quality & Cost Based Selection (QCBS)under Bank's "Procurement Regulations for IPF Borrowers" July 2016 ("Procurement Regulations"), which can be found at the following website: www.worldbank.org 		
2.2	Financial Proposal to be submitted together with Technical Proposal : Yes The name of the assignment is : Safeguard Monitoring Consultant (3 rd Party Monitoring) at proposed development of terminal at Guwahati Gateway Ghat		
2.3	A pre-proposal conference will be held: Yes (Virtual). Date of pre-proposal conference: 06/10/2021 Time: 1300 Hours Address: Additional State Project Director, Assam Inland Water Transport Development Society, G. S. Road, Near Ulubari, Flyover, Guwahati-781007 Telephone: +91 361 2462677 Facsimile: NA E-mail: dir.iwtds-as@gov.in The interested bidders who wish to participate in the pre-bid may send the name & email ids of authorised representatives to this office email id: dir.iwtds-as@gov.in on or before 05/10/2021 by 1600 Hrs. All queries of bidders related to the RFP must be sent to dir.iwtds-as@gov.in latest by 1:00 PM on or before 05/10/2021.		
2.4	The Client will provide the following inputs, project data, reports, etc. to facilitate the preparation of the Proposals: The information as available in the public domain of the website of the		

	department and the Terms of Reference (attached) can be used by the consultants to prepare the proposals.	
4.1	Not Applicable	
6.3.1	A list of debarred firms and individuals is available at the Bank's external website: <u>www.worldbank.org/debarr</u>	
	B. Preparation of Proposals	
9.1	This RFP has been issued in the English language.	
	Proposals shall be submitted in English language.	
	All correspondence exchange shall be in English language.	
10.1	The Proposal shall comprise the following:	
	For FULL TECHNICAL PROPOSAL (FTP):	
	Technical Proposal to be uploaded in the "Technical Folder" available in the e-procurement portal :	
	(1) Power of Attorney to sign the Proposal	
	(2) TECH-1	
	(3) TECH-2	
	(4) TECH-3	
	(5) TECH-4	
	(6) TECH-5	
	(7) TECH-6	
	(8) TECH-7 Code of Conduct (ESHS) [The Consultant shall submit the Code of Conduct that will apply to the Consultant's Key Experts and Non Key Experts, to ensure compliance with good Environmental, Social, Health and Safety (ESHS) practice. In addition, the Consultant shall submit an outline of how this Code of Conduct will be implemented. The successful Consultant shall be required to implement the agreed Code of Conduct upon contract award.]	
	AND	
	Financial Proposal to be uploaded in the "Financial Folder" available in the e-procurement portal :	
	(1) FIN-1	

	(b) other shortlisted Consultants: No
	(a) non-shortlisted consultant(s): No Or
14.1.1	Shortlisted Consultants may associate with
	Facsimile: NA E-mail: <u>dir.iwtds-as@gov.in</u>
	The contact information for requesting clarifications is: State Project Director, Assam Inland Water Transport Development Society, Near Ulubari, Flyover, Guwahati-781007
13.1	Clarifications may be requested no later than 1:00 PM 05/10/2021.
12.1	Proposals must remain valid for 120 days after the proposal submission deadline.
11.1	Participation of Sub-consultants, Key Experts and Non Key Experts in more than one Proposal is permissible Yes
10.2	Statement of Undertaking is required Yes
	(ALL FIN FORMs SHALL BE SUBMITTED IN THE FINANICAL FOLDER ONLY. PROPOSAL SHALL BE SUMMARILY REJECTED IN CASE BIDDER SUBMIT ANY PRICE INFORMATION OTHER THEN FINACIAL FOLDER)
	(5) Statement of Undertaking (if required under Data Sheet 10.2 below)
	(4) FIN-4
	(3) FIN-3
	(2) FIN-2

14.1.2	Estimated input of Key Experts' time-input: 7person-months		
(do not use for Fixed Budget method)			
14.1.3 for time-	Not applicable		
based contracts only			
14.1.4 and 27.2	Not Applicable		
use for Fixed Budget method			
15.2	The format of the Technical Proposal to be submitted is: FTP.		
	Submission of the Technical Proposal in a wrong format may lead to the Proposal being deemed non-responsive to the RFP requirements.		
16.1	(1) a per diem allowance, including hotel, for experts for every day of absence from the home office for the purposes of the Services;		
	(2) cost of travel by the most appropriate means of transport and the most direct practicable route;		
	(3) communications costs;		
	(4) cost of purchase or rent or freight of any equipment required to be provided by the Consultants;		
	(5) cost of reports production (including printing) and delivering to the Client;		
	(6) other allowances where applicable and provisional or fixed sums (if any)		
16.2	A price adjustment provision applies to remuneration rates:		

	No
16.3	Information on the Consultant's tax obligations in the Client's country can be found with the respective taxation authorities. Amounts payable by the Client to the Consultant under the contract to be subject to local taxation: Yes.
	The Client will reimburse the Consultant for only GST if claimed separately. Information on the consultant's tax obligation in the country may be found on Ministry of Finance, Government of India website. At source deductions, however, shall be made as applicable.
16.4	The Financial Proposal shall be stated in the following currencies:
	Consultant has to express the price for their Services in Indian Rupee
	C. Submission, Opening and Evaluation
17.1	The Consultants shall have the option of submitting their Proposals electronically.
	Hard Copy submission of Bids is not permitted and shall not be accepted.
	The electronic Bid submission procedures shall be:
	For submission of the bid, the Consultant is required to have Digital Signature Certificate (DSC) from one of the authorized Certifying Authorities authorised by Government of India for issuing DSC (Class II). Aspiring Consultants who have not obtained the user ID and password for participating in e-procurement in this Project, may obtain the same from the website: https://assamtenders.gov.in.
	Bids must be submitted online on https://assamtenders.gov.in on or before the deadline for submission of bids, and will be opened online at the specified time and date for opening of bids, as given in ITB 19.1. Any bid or modifications to bid (including discount) received outside e-procurement system will not be considered. If the office happens to be closed on the date of opening of the bids as specified, the bids will be opened on the next working day at the same time. The electronic bidding system would not allow any late submission of bids.
	Bidder is informed to get acquainted with the bid submission process in e- Tendering platform by contacting the e-Tendering service provider.

	 Bidders may modify their bids by using appropriate option for bid modification on the e-procurement portal, before the deadline for submission of bids. For this the Consultant need not make any additional payment towards the cost of bid document. For bid modification and consequential resubmission, the Consultant is not required to withdraw his bid submitted earlier. The last modified bid submitted by the Consultant within the bid submission time shall be considered as the Bid. For this purpose, modification/withdrawal by other means will not be accepted. In online system of bid submission, the modification and consequential resubmission of bids is allowed any number of times. A Consultant may withdraw his bid by using appropriate option for bid withdrawal, before the deadline for submission of bids, however, if the bid is withdrawn, resubmission of the bid is allowed.
17.4	The Consultant must submit:
	(a) Technical Proposal: Online Submission at www.assamtenders.gov.in (PDF files only)
	(b) Financial Proposal: Online submission at www.assamtenders.gov.in (All fin form in Excel BoQ only &Statement of Undertaking in PDF format)
	Hard copy submission is neither required nor permitted.
17.7 and	The Proposals must be submitted no later than:
17.9	Date: 28-10- 2021
	Time: 14:00 hours IST
	The Proposal submission address is:
	The Proposals must be submitted online only through the e-procurement portal i.e. www.assamtenders.gov.in.
19.1	An online option of the opening of the Technical Proposals is offered: Yes
19.2	In addition, the following information will be read aloud at the opening of the Technical Proposals: N/A

21.1 (for FTP) Consultants technical proposal shall be evaluated in two parts. **Part A** (as mentioned below) shall be the mandatory criteria that the consultants must meet. Technical Proposals of Consultants who do not meet the criteria in **Part A**, shall not be further evaluated, and the proposal shall be rejected. Technical Proposal of Consultants, who meet the criteria in **Part A**, shall be evaluated further using the scoring scheme contained in **Part B** below:

Part A: Mandatory Criteria:

S. No.	Criteria	Documents Required
1.	The firm should be in business for atleast last five years ending on 01.09.2021	(Registration certificate, Copies of PAN, TAN and GST registration).
2.	The firm should have an annual average turnover from consultancy of INR2.1 Million or above in the last three financial years i.e. 2017-18, 2018-19, 2019-20	Statutory Audit report or Chartered Account Certificate to be attached.
3	The firm should have completed in last 5 years atleast 3(three) similar safeguard studies in any sector in Externally aided Projects out of which 1(one) should be in the water/marine sector.	Contract Completion certificate of Contract documents along with proof of final payment.
4	The Consulting Organization should have valid QCI/NABET accreditation as per EIA Notification, 2009 for Ports and Harbours Break waters and dredging (Category-"A" Projects).	The Consulting Organization have to submit all QCI/NABET accreditation Documents for firm's eligibility including minutes of meeting held with QCI/NABET for their accreditation.

Criteria, sub-criteria, and point system for the evaluation of the Full Technical Proposals:

	EVALUATION CRITERIA	Points
Ι	Specific Experience of The Consultant	16
	(As A Firm) Relevant to The Assignment	
	For maximum points –	
	Financial Aspects:	
	i) An annual average turnover from	
	consultancy of INR 2.1 Million in the last three	

	financial years i.e. 2017-18, 2018-19, 2019-20 – 1 point	
	ii) An annual average turnover from consultancy of INR 3 Million and above in the last three financial years i.e. 2017-18, 2018-19, 2019-20 – 2 points	
	Technical/Experience Aspects:	
	 i) Minimum 3 similar assignment in External aided project executed in the last 5 years ending on 01.09.2021 - 3 points. For each additional assignment over and above minimum requirement and subject to maximum of 3 (three) similar assignments executed in the last 5 years ending on 01.09.2021 : 1 point for each additional assignment 	
	ii) Minimum 1 similar assignment in water transport/marine sector executed in the last 5 years ending on 01.09.2021 – 5 points	
	For each additional assignment over and above minimum requirement and subject to maximum of 3 (three) similar assignments executed in the last 5 year sending on 01.09.2021 : 1 point for each additional assignment	
	<u>"Similar assignment"</u> is defined as consultancy works carried out for EIA and SIA studies in Externally Aided Projects.	
	Total Points (Criteria I)	16
Π	Adequacy and quality of the proposed methodology, and work plan in responding to the Terms of Reference (TORs): {Notes to Consultant: The Client will assess whether the proposed methodology is clear, responds to the TORs, work plan is realistic and implementable; overall team composition	Points

	is balanced and has an appropriate skills mix; and the work plan has right input of Experts}					
	Evaluation Sub Criteria					
Α	Technical Approach and Methodology	15				
B	Work Plan	9				
С	Organisation & Staffing	10				
D	Organization offering 2 or more QCI/NABET	5				
	approved accredited Key Experts in the					
	assignment					
	Total Points (Criteria II)	39				
III	Key Experts' qualifications and competence	Points				
	for the Assignment:					
	{ <u>Notes to Consultant</u> : each position number					
	corresponds to the same for the Key Experts in					
	Form TECH-6 to be prepared by the					
	Consultant. Staffing requirement mentioned					
	in the table below is the minimum					
	requirement for the consultancy assignment.					
	Consultants may add any expert if required					
	based on their proposed methodology.					
	However, any added position shall not be					
	considered for evaluation.}}					
	KEY EXPERTS	Marks				
	Key Expert					
А	Environmental Expert	15				
В	Social Development Expert	15				
С	Ecology & Biodiversity Expert	15				
	Total Points (Criteria III)	45				
,	The number of points to be assigned to each of	f the above positio				
1	be determined considering the following three	e sub-criteria and 1				
]	percentage weights:					
[Sub-criteria and relevant percentage weights	:				
ŀ						
	1. General qualifications (general education,	training, and				
	experience): 20%					
	2) Adequacy for the Assignment (relevant ed	ducation, training,				
	experience in the sector/similar assignments): 70%				
	3) Relevant experience i n the North East Region (working level					
	fluency in local language(s)/knowledge of local culture or					
		tion, etc.): 10%				

	Total weight: 100% Total points for the five criteria (I, II & III) : 100 The minimum technical score (St) required to pass is: 75
21.1 [for STP]	Not Applicable
	Public Opening of Financial Proposals
23.4	An online option of the opening of the Financial Proposals is offered: Yes. The electronic summary of the bid opening will be generated and uploaded online. The summary of the opening of Financial Proposal shall be uploaded in the e-procurement portal.
23.5	 Following the completion of the evaluation of the Technical Proposals, the Client will notify all Consultants of the location, date and time of the public opening of Financial Proposals. Any interested party who wishes to attend this public opening should contact Procurement and Contract Management Specialist, AIWTDS and request to be notified of the location, date and time of the public opening of Financial Proposals. The request should be made before the deadline for submission of Proposals, stated above. Alternatively, a notice of the public opening of Financial Proposals may be published on the Client's website, if available.
25.1	For the purpose of the evaluation, the Client will exclude: (a) all local identifiable indirect taxes such as GST levied on the contract's invoices; and (b) all additional local indirect tax on the remuneration of services rendered by non-resident experts in the Client's country. If a Contract is awarded, at Contract negotiations, all such taxes will be discussed, finalized (using the itemized list as a guidance but not limiting to it) and added to the Contract amount as a separate line, also indicating which taxes shall be paid by the Consultant and which taxes are withheld and paid by the Client on behalf of

	the Consultant.				
26.1	Refer 16.4				
27.1 (QCBS	The lowest evaluated Financial Proposal (Fm) is given the maximum financial score (Sf) of 100.				
only)	The formula for determining the financial scores (Sf) of all other Proposals is calculated as following:				
	Sf = $100 \text{ x Fm}/\text{ F}$, in which "Sf" is the financial score, "Fm" is the lowest price, and "F" the price of the proposal under consideration.				
	The weights given to the Technical (T) and Financial (P) Proposals are:				
	$\mathbf{T} = 80$, and				
	$\mathbf{P}=20$				
	Proposals are ranked according to their combined technical (St) and financial (Sf) scores using the weights (T = the weight given to the Technical Proposal; P = the weight given to the Financial Proposal; T + P = 1) as following: $S = St \times T\% + Sf \times P\%$.				
	D. Negotiations and Award				
28.1	Expected date and address for contract negotiations:				
	Date: 15/11/2021				
	Address: Assam Inland Water Transport Development Society, 3 rd Floor, Directorate of Inland Water Transport, Near Ulubari, Flyover, Guwahati-781007				
30.1	The publication of the contract award information following the completion of the contract negotiations and contract signing will be done as following: www.assamtenders.gov.in The publication will be done within 15 days after the contract signing.				

Section 3. Technical Proposal – Standard Forms

{<u>Notes to Consultant</u> shown in brackets { }throughout Section 3 provide guidance to the Consultant to prepare the Technical Proposal; they should not appear on the Proposals to be submitted.}

	Required for FTP or STP ✓ FORM		DESCRIPTION	Page Limit
FTP	STP			
✓	\checkmark	TECH-1	Technical Proposal Submission Form.	
√ applie		TECH-1 Attachment	If the Proposal is submitted by a joint venture, attach a letter of intent or a copy of an existing agreement.	
	✓If applicable		No pre-set format/form. In the case of a Joint Venture, several are required: a power of attorney for the authorized representative of each JV member, and a power of attorney for the representative of the lead member to represent all JV members	
~		TECH-2	Consultant's Organization and Experience.	
✓		TECH-2A	A. Consultant's Organization	
~		TECH-2B	B. Consultant's Experience	
~		TECH-3	Comments or Suggestions on the Terms of Reference and on Counterpart Staff and Facilities to be provided by the Client.	
✓		TECH-3A	A. On the Terms of Reference	
✓		TECH-3B	B. On the Counterpart Staff and Facilities	
✓	\checkmark	TECH-4	Description of the Approach, Methodology, and Work Plan for Performing the Assignment	
\checkmark	\checkmark	TECH-5	Work Schedule and Planning for Deliverables	
✓	\checkmark	TECH-6	Team Composition, Key Experts Inputs, and attached Curriculum Vitae (CV)	
 ✓ 	\checkmark	TECH-7	Code of Conduct (ESHS)	

CHECKLIST OF REQUIRED FORMS

All pages of the original Technical and Financial Proposal shall be initialed by the same authorized representative of the Consultant who signs the Proposal.

FORM TECH-1

TECHNICAL PROPOSAL SUBMISSION FORM

{Location, Date}

To: The State Project Director, Assam Inland Water Transport Development Society, 3rd Floor, Directorate of Inland Water Transport, Near Ulubari Flyover, Guwahati-781007

Dear Sirs:

We, the undersigned, offer to provide the consulting services for Safeguard Monitoring Consultant (3rd Party Monitoring) at proposed development of terminal at Guwahati Gateway Ghatin accordance with your Request for Proposals(RFP) dated [Insert Date] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and a Financial Proposal sealed in a separate envelope.

We hereby declare that:

- (a) All the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification by the Client and/or may be sanctioned by the Bank.
- (b) Our Proposal shall be valid and remain binding upon us for the period of time specified in the Data Sheet, ITC 12.1.
- (c) We have no conflict of interest in accordance with ITC 3.
- (d) We meet the eligibility requirements as stated in ITC 6, and we confirm our understanding of our obligation to abide by the Bank's policy in regard to Fraud and Corruption as per ITC 5.
- (e) We, along with any of our sub-consultants, subcontractors, suppliers, or service providers for any part of the contract, are not subject to, and not controlled by any entity or individual that is subject to, a temporary suspension or a debarment imposed by the World Bank Group or a debarment imposed by the World Bank Group in accordance with the Agreement for Mutual Enforcement of Debarment Decisions between the World Bank and other development banks. Further, we are not ineligible under the Client's country laws or official regulations or pursuant to a decision of the United Nations Security Council;

- (f) In competing for (and, if the award is made to us, in executing) the Contract, we undertake to observe the laws against fraud and corruption, including bribery, in force in the country of the Client.
- (g) Except as stated in the Data Sheet, ITC 12.7, we undertake to negotiate a Contract on the basis of the proposed Key Experts. We accept that the substitution of Key Experts for reasons other than those stated in ITC 12 and ITC 28.4 may lead to the termination of Contract negotiations.
- (h) Our Proposal is binding upon us and subject to any modifications resulting from the Contract negotiations.

We undertake, if our Proposal is accepted and the Contract is signed, to initiate the Services related to the assignment no later than the date indicated in ITC 34.2 of the Data Sheet.

We understand that the Client is not bound to accept any Proposal that the Client receives.

We remain,

Yours sincerely,

 Signature (of Consultant's authorized representative) {In full and initials}:

 Full name: {insert full name of authorized representative}

 Title: {insert title/position of authorized representative}

 Name of Consultant (company's name or JV's name):

 Capacity: {insert the person's capacity to sign for the Consultant}

 Address: {insert the authorized representative's address}

 Phone/fax: {insert the authorized representative's phone and fax number, if applicable}

 Email: {insert the authorized representative's email address}

FORM TECH-2(FOR FULL TECHNICAL PROPOSAL ONLY)

CONSULTANT'S ORGANIZATION AND EXPERIENCE

Form TECH-2: a brief description of the Consultant's organization and an outline of the recent experience of the Consultant that is most relevant to the assignment. In the case of a joint venture, information on similar assignments shall be provided for each partner. For each assignment, the outline should indicate the names of the Consultant's Key Experts and Subconsultants who participated, the duration of the assignment, the contract amount (total and, if it was done in a form of a joint venture or a sub-consultancy, the amount paid to the Consultant), and the Consultant's role/involvement.

A - Consultant's Organization

- 1. Provide here a brief description of the background and organization of your company, and
- 2. Include organizational chart, a list of Board of Directors, and beneficial ownership. [If required under Data Sheet ITC32.1, the successful Consultant shall provide additional information on beneficial ownership, using the Beneficial Ownership Disclosure Form.]

B - Consultant's Experience

- 1. List only previous similar assignments successfully completed in the last5 years.
- 2. List only those assignments for which the Consultant was legally contracted by the Client as a company or was one of the joint venture members. Assignments completed by the Consultant's individual experts working privately or through other consulting firms cannot be claimed as the relevant experience of the Consultant, or that of the Consultant's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Consultant should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested by the Client.

Assignment name/& brief description of main deliverables/outputs	Name of Client & Country of Assignment	Approx. Contract value (in US\$ equivalent)/ Amount paid to your firm	Role on the Assignment
{e.g., "Improvement quality of": designed master plan for rationalization of; }	{e.g., Ministry of , country}	{e.g., US\$1 mill/US\$0.5 mill}	{e.g., Lead partner in a JV A&B&C}
{e.g., "Support to sub- national government" : drafted secondary level regulations on}	{e.g., municipality of, country}	{e.g., US\$0.2 mil/US\$0.2 mil}	{e.g., sole Consultant}
	description of main deliverables/outputs {e.g., "Improvement quality of": designed master plan for rationalization of; } {e.g., "Support to sub- national government": drafted secondary level	description of main deliverables/outputs& Country of Assignment{e.g., "Improvement quality of": designed master plan for rationalization of; }{e.g., Ministry of , country}{e.g., "Support to sub- national government": drafted secondary level{e.g., municipality of, country}	description of main deliverables/outputs& Country of AssignmentContract value (in US\$ equivalent)/ Amount paid to your firm{e.g., "Improvement quality of

FORM TECH-3 (FOR FULL TECHNICAL PROPOSAL)

COMMENTS AND SUGGESTIONS ON THE TERMS OF REFERENCE, COUNTERPART STAFF, AND FACILITIES TO BE PROVIDED BY THE CLIENT

Form TECH-3: comments and suggestions on the Terms of Reference that could improve the quality/effectiveness of the assignment; and on requirements for counterpart staff and facilities, which are provided by the Client, including: administrative support, office space, local transportation, equipment, data, etc.

A - On the Terms of Reference

{improvements to the Terms of Reference, if any}

B - On Counterpart Staff and Facilities

{comments on counterpart staff and facilities to be provided by the Client. For example, administrative support, office space, local transportation, equipment, data, background reports, etc., if any}

FORM TECH-4 (FOR FULL TECHNICAL PROPOSAL ONLY)

DESCRIPTION OF APPROACH, METHODOLOGY, AND WORK PLAN IN RESPONDING TO THE TERMS OF REFERENCE

Form TECH-4: a description of the approach, methodology and work plan for performing the assignment, including a detailed description of the proposed methodology and staffing for training, if the Terms of Reference specify training as a specific component of the assignment.

{Suggested structure of your Technical Proposal (in FTP format):

- a) Technical Approach and Methodology
- b) Work Plan
- c) Organization and Staffing}
- a) <u>Technical Approach and Methodology.</u> {Please explain your understanding of the objectives of the assignment as outlined in the Terms of Reference (TORs), the technical approach, and the methodology you would adopt for implementing the tasks including the Environmental, Social (including sexual exploitation and abuse (SEA) and gender based violence (GBV)), Health and Safety (ESHS) aspects] to deliver the expected output(s), and the degree of detail of such output. <u>Please do not repeat/copy the TORs in here.</u>}
- b) <u>Work Plan.</u> {Please outline the plan for the implementation of the main activities/tasks of the assignment, their content and duration, phasing and interrelations, milestones (including interim approvals by the Client), and tentative delivery dates of the reports. The proposed work plan should be consistent with the technical approach and methodology, showing your understanding of the TOR and ability to translate them into a feasible working plan. A list of the final documents (including reports) to be delivered as final output(s) should be included here. The work plan should be consistent with the Work Schedule Form.}
- c) <u>Organization and Staffing.</u> {Please describe the structure and composition of your team, including the list of the Non Key Experts and relevant technical and administrative support staff.}

FORM TECH-5(FOR FTP AND STP)

WORK SCHEDULE AND PLANNING FOR DELIVERABLES

Section-A: Deliverables

N°	Deliverables ¹ (D)										
IN	Deliverables (D)	1	2	3	4	5	6	7	8	9	TOTAL
D-1											
В											
D-2											
В											
D-3											
В											
D-4											
В											

- 1 List the deliverables with the breakdown for activities required to produce them and other benchmarks such as the Client's approvals. For phased assignments, indicate the activities, delivery of reports, and benchmarks separately for each phase.
- 2 Duration of activities shall be indicated in a form of a bar chart.
- 3. Include a legend, if necessary, to help read the chart.

FORM TECH-6(FOR FTP AND STP)

TEAM COMPOSITION, ASSIGNMENT, AND KEY EXPERTS' INPUTS

N°	Name	Expert's input (in person/month) per each Deliverable (listed in TECH-5)							Total time-input (in Months)					
		Position		D-1		D-2	D-3	••••••		D		Home	Field	Total
KEY E	EXPERTS													
K-1	{e.g., Mr. Abbbb}		[Home]	[2 month]	[1	0]	[1.0]							
K-1			[Field]	[0.5 m]	[2	.5]	[0]							
К-2										ļ				
N 2														
K-3														
											_			
									·					
К-4														
K-5										<u> </u>				
										Subtotal				
In-h	ouse or Empaneled	Non Key H	Experts											
N-1			[Home]											
11-1			[Field]											
N-2														
N														

Subtotal		
Total		

¹ For Key Experts, the input should be indicated individually for the same positions as required under the Data Sheet ITC21.1.

- 2 Months are counted from the start of the assignment/mobilization.
- ³ "Home" means work in the office in the expert's country of residence. "Field" work means work carried out in the Client's country or any other country outside the expert's country of residence.

Full time input

FORM TECH-6 (CONTINUED)

CURRICULUM VITAE (CV)

Position Title and No.	{e.g., K-1, TEAM LEADER}
Name of Expert:	{Insert full name}
Date of Birth:	{day/month/year}
Country of Citizenship/Residence	

Education: {List college/university or other specialized education, giving names of educational institutions, dates attended, degree(s)/diploma(s) obtained}

Employment record relevant to the assignment: {Starting with present position, list in reverse order. Please provide dates, name of employing organization, titles of positions held, types of activities performed and location of the assignment, and contact information of previous clients and employing organization(s) who can be contacted for references. Past employment that is not relevant to the assignment does not need to be included.}

Period	Employing organization and your title/position. Contact information for references	Country	Summary of activities performed relevant to the Assignment
[e.g., May 2005- present]	[e.g., Ministry of, advisor/consultant to For references: Tel/e- mail; Mr. Hbbbbb, deputy		
	minister]		

Membership in Professional Associations and Publications:

Language Skills (indicate only languages in which you can work): _____

Adequacy for the Assignment:

Detailed Tasks Assigned on Consultant's Team of Experts:	Reference to Prior Work/Assignments that Best Illustrates Capability to Handle the Assigned Tasks
{List all deliverables/tasks as in TECH- 5 in which the Expert will be involved)	

Expert's contact information: (e-mail....., phone.....)

Certification:

I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes myself, my qualifications, and my experience, and I am available, as and when necessary, to undertake the assignment in case of an award. I understand that any misstatement or misrepresentation described herein may lead to my disqualification or dismissal by the Client, and/or sanctions by the Bank.

		{day/month/year}
Name of Expert	Signature	Date
		{day/month/year}

Name of authorized Representative of the Consultant (the same who signs the Proposal) Signature

Date

FORM TECH-7 (FOR FULL TECHNICAL PROPOSAL ONLY)

Code of Conduct Environmental, Social, Health and Safety (ESHS)

The Consultant shall submit the Code of Conduct that will apply to the Consultant's Key Experts and Non Key Experts, to ensure compliance with good Environmental, Social, Health and Safety (ESHS) practice as may be more fully described in the Term of Reference **described in Section 7**

The Consultant shall submit an outline of how the Code of Conduct will be implemented.

FORM TECH-7(FOR SIMPLIFIED TECHNICAL PROPOSAL ONLY)

Code of Conduct Environmental, Social, Health and Safety (ESHS)

The Consultant shall submit the Code of Conduct that will apply to the Consultant's Key Experts and Non Key Experts, to ensure compliance with good Environmental, Social, Health and Safety (ESHS) practice as may be more fully described in **the Terms of Reference described in Section 7.**

Section 4. Financial Proposal - Standard Forms

{*Notes to Consultant* shown in brackets { } provide guidance to the Consultant to prepare the Financial Proposals; they should not appear on the Financial Proposals to be submitted. }

(ALL FIN FORMS SHALL BE SUBMITTED IN THE FINANICAL FOLDER ONLY. PROPOSAL SHALL BE SUMMARILY REJECTED IN CASE BIDDER SUBMIT ANY PRICE INFORMATION OTHER THEN FINACIAL FOLDER. ALL FINANCIAL FORMS WILL BE AVAILBLE IN EXCEL FORMAT WHICH NEED TO BE DOWNLOADED AND DULY FILLED FORMS NEED TO BE UPLOADED IN THE FINANCIAL FOLDER AGAIN)

Financial Proposal Standard Forms shall be used for the preparation of the Financial Proposal according to the instructions provided in Section 2.

- FIN-1 Financial Proposal Submission Form
- FIN-2 Summary of Costs

Consultants are required to submit their Financial Proposal for FIN-2 in the Excel BoQ Template only and given here only for ready reference of the consultants. Financial proposal submitted in any other format shall be liable for rejection.

- FIN-3 Breakdown of Remuneration, including Appendix A "Financial Negotiations -Breakdown of Remuneration Rates" in the case of QBS method
- FIN-4 Reimbursable expenses

FORM FIN-1 FINANCIAL PROPOSAL SUBMISSION FORM

(This form will be available in excel format in the Financial Folder, same needs to be filled in excel and uploaded in the Financial folder)

{Location, Date}

To: The State Project Director, Assam Inland Water Transport Development Society, 3rd Floor, Directorate of Inland Water Transport, Near Ulubari Flyover, Guwahati-781007

Sir,

We, the undersigned, offer to provide the consulting services for *Safeguard Monitoring Consultant (3rd Party Monitoring) at proposed development of terminal at Guwahati Gateway Ghat* in accordance with your Request for Proposal dated [Insert Date] and our Technical Proposal.

Our attached Financial Proposal is for the amount of {Indicate the corresponding to the amount(s) currency(ies)}{Insert amount(s) in words and figures}, *[Insert "including" or "excluding"] of all indirect local taxes in accordance with ITC 25.1 in the Data Sheet.* The estimated amount of local indirect taxes is {Insert currency} {Insert amount in words and figures} which shall be confirmed or adjusted, if needed, during negotiations. {Please note that all amounts shall be the same as in Form FIN-2}.

Our Financial Proposal shall be valid and remain binding upon us, subject to the modifications resulting from Contract negotiations, for the period of time specified in the Data Sheet, ITC 12.1.

Commissions and gratuities paid or to be paid by us to an agent or any third party relating to preparation or submission of this Proposal and Contract execution, paid if we are awarded the Contract, are listed below:

Name and Address	Amount and	Purpose of Commission
of Agents	Currency	or Gratuity

{If no payments are made or promised, add the following statement: "No commissions or gratuities have been or are to be paid by us to agents or any third party relating to this Proposal and Contract execution."}

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

Signature (of Consultant's authorized representative) {In full and initials}:

Full name: {insert full name of authorized representative} Title: {insert title/position of authorized representative} Name of Consultant (company's name or JV's name): Capacity: {insert the person's capacity to sign for the Consultant} Address: {insert the authorized representative's address} Phone/fax: {insert the authorized representative's phone and fax number, if applicable} Email: {insert the authorized representative's email address}

{For a joint venture, either all members shall sign or only the lead member/consultant, in which case the power of attorney to sign on behalf of all members shall be attached}

(This form will be available in excel format in the Financial Folder, same needs to be filled in excel and uploaded in the Financial folder)

				Cost						
			{Consultant must state the proposed Costs in accordance with ITC 16.4 of the Data Sheet ; delete columns which are not used}							
		{Insert Foreign Currency #1}	{Insert Foreign Currency # 2, if used}	{Insert Foreign Currency # 3, if used}	{Insert Local Currency, if used and/or required (16.4 Data Sheet}					
Cost of the Financial Pro	posal									
Inclu	ding:									
(1) Remu	neration									
(2)Reimb	ursables									
Total Cost of the Finance										
{Should match the amou	nt in Form FIN-1}									
Indirect Local Tax Estima	ates – to be discussed a	nd finalized at the ne	gotiations if the Contr	act is awarded						
(i) {insert type Sales tax}	of tax ⁻ e.g., GST, VAT or									
(ii) {e.g., income experts}	e tax on non-resident									
(iii) {insert type	of tax}									
Total Estimate for Indire	ct Local Tax:									

Footnote: Payments will be made in the currency(ies) expressed above (Reference to ITC 16.4). FORM FIN-3 BREAKDOWN OF REMUNERATION (This form will be available in excel format in the Financial Folder, same needs to be filled in excel and uploaded in the Financial folder)

When used for Lump-Sum contract assignment, information to be provided in this Form shall only be used to demonstrate the basis for the calculation of the Contract's ceiling amount; to calculate applicable taxes at contract negotiations; and, if needed, to establish payments to the Consultant for possible additional services requested by the Client. This Form shall not be used as a basis for payments under Lump-Sum contracts

No.	Name	Position (as in TECH-6)	Person-month Remuneration Rate	Time Input in Person/Month (from TECH-6)	{Currency # 1- as in FIN-2}	{Currency # 2- as in FIN- 2}	{Currency# 3- as in FIN-2}	{Local Currency- as in FIN-2}
	Key Experts							
K-1		_	[Home]					
]	-	[Field]					
K-2								
		_						
	_							
		_						
	Non Key Experts							
N-1			[Home]					
N-2	1	_	[Field]					

_			
	Total Costs		

Appendix A. Financial Negotiations - Breakdown of Remuneration Rates (Not Applicable)

1. Review of Remuneration Rates

- 1.1. The remuneration rates are made up of salary or a base fee, social costs, overheads, profit, and any premium or allowance that may be paid for assignments away from headquarters or a home office. An attached Sample Form can be used to provide a breakdown of rates.
- 1.2. If the RFP requests submission of a technical proposal only, the Sample Form is used by the selected Consultant to prepare for the negotiations of the Contract. If the RFP requests submission of the financial proposal, the Sample Form shall be completed and attached to the Financial Form-3. Agreed (at the negotiations) breakdown sheets shall form part of the negotiated Contract and included in its Appendix D or C.
- 1.3. At the negotiations the firm shall be prepared to disclose its audited financial statements for the last three years, to substantiate its rates, and accept that its proposed rates and other financial matters are subject to scrutiny. The Client is charged with the custody of government funds and is expected to exercise prudence in the expenditure of these funds.
- 1.4. Rate details are discussed below:
 - (i) <u>Salary</u> is the gross regular cash salary or fee paid to the individual in the firm's home office. It shall not contain any premium for work away from headquarters or bonus (except where these are included by law or government regulations).
 - (ii) <u>Bonuses</u> are normally paid out of profits. To avoid double counting, any bonuses shall not normally be included in the "Salary" and should be shown separately. Where the Consultant's accounting system is such that the percentages of social costs and overheads are based on total revenue, including bonuses, those percentages shall be adjusted downward accordingly. Where national policy requires that 13 months' pay be given for 12 months' work, the profit element need not be adjusted downward. Any discussions on bonuses shall be supported by audited documentation, which shall be treated as confidential.
 - (iii) <u>Social Charges</u> are the costs of non-monetary benefits and may include, inter alia, social security (including pension, medical, and life insurance costs) and the cost of a paid sick and/or annual leave. In this regard, a paid leave during public holidays or an annual leave taken during an assignment if no Expert's replacement has been provided is not considered social charges.
 - (iv) <u>Cost of Leave</u>. The principles of calculating the cost of total days leave per annum as a percentage of basic salary is normally calculated as follows:

Leave cost as percentage of salary = $\frac{\text{total days leave x 100}}{[365 - w - ph - v - s]}$ Where w = weekends, ph = public holidays, v = vacation, and s = sick leave.

Please note that leave can be considered as a social cost only if the Client is not charged for the leave taken.

- (v) <u>Overheads</u> are the Consultant's business costs that are not directly related to the execution of the assignment and shall not be reimbursed as separate items under the Contract. Typical items are home office costs (non-billable time, time of senior Consultant's staff monitoring the project, rent of headquarters' office, support staff, research, staff training, marketing, etc.), the cost of Consultant's personnel not currently employed on revenue-earning projects, taxes on business activities, and business promotion costs. During negotiations, audited financial statements, certified as correct by an independent auditor and supporting the last three years' overheads, shall be available for discussion, together with detailed lists of items making up the overheads and the percentage by which each relates to basic salary. The Client does not accept an add-on margin for social charges, overhead expenses, etc. for Experts who are not permanent employees of the Consultant. In such case, the Consultant shall be entitled only to administrative costs and a fee on the monthly payments charged for sub-contracted Experts.
- (vi) <u>Profit</u> is normally based on the sum of the Salary, Social costs, and Overheads. If any bonuses paid on a regular basis are listed, a corresponding reduction shall be made in the profit amount. Profit shall not be allowed on travel or any other reimbursable expenses.
- (vii) <u>Away from Home Office Allowance or Premium or Subsistence</u> <u>Allowances.</u>Some Consultants pay allowances to Experts working away from headquarters or outside of the home office. Such allowances are calculated as a percentage of salary (or a fee) and shall not draw overheads or profit. Sometimes, by law, such allowances may draw social costs. In this case, the amount of this social cost shall still be shown under social costs, with the net allowance shown separately.

UNDP standard rates for the particular country may be used as reference to determine subsistence allowances.

FORM FIN-4 BREAKDOWN OF REIMBURSABLE EXPENSES

(This form will be available in excel format in the Financial Folder, same needs to be filled in excel and uploaded in the Financial folder)

When used for Lump-Sum contract assignment, information to be provided in this Form shall only be used to demonstrate the basis for calculation of the Contract ceiling amount, to calculate applicable taxes at contract negotiations and, if needed, to establish payments to the Consultant for possible additional services requested by the Client. This form shall not be used as a basis for payments under Lump-Sum contracts

B. R	B. Reimbursable Expenses									
N°	Type of Reimbursable Expenses	Unit	Unit Cost	Quantity	{Currency # 1- as in FIN-2}	{Currency # 2- as in FIN-2}	{Currency# 3- as in FIN-2}	{Local Currency- as in FIN-2}		
	{e.g., Per diem allowances**}	{Day}								
	{e.g., International flights}	{Ticket}								
_	{e.g., In/out airport transportation}	{Trip}								
	{e.g., Communication costs between Insert place and Insert place}									
	{ e.g., reproduction of reports}									
	{e.g., Office rent}									
	{Training of the Client's personnel – if required in TOR}									
		1	-	Total Costs						

Legend:

"Per diem allowance" is paid for each night the expert is required by the Contract to be away from his/her usual place of residence. Client can set up a ceiling.

Section 5. Eligible Countries

In reference to ITC6.3.2, for the information of shortlisted Consultants, at the present time firms, goods and services from the following countries are excluded from this selection:

Under the ITC 6.3.2 (a): None

Under the ITC 6.3.2 (b): None

Section 6. Fraud and Corruption

1. Purpose

1.1 The Bank's Anti-Corruption Guidelines and this annex apply with respect to procurement under Bank Investment Project Financing operations.

2. Requirements

- 2.1 The Bank requires that Borrowers (including beneficiaries of Bank financing); Bidders (applicants/proposers), consultants, contractors and suppliers; any sub-contractors, sub-consultants, service providers or suppliers; any agents (whether declared or not); and any of their personnel, observe the highest standard of ethics during the procurement process, selection and contract execution of Bank-financed contracts, and refrain from Fraud and Corruption.
- 2.2 To this end, the Bank:
 - a. Defines, for the purposes of this provision, the terms set forth below as follows:
 - i. "corrupt practice" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;
 - ii. "fraudulent practice" is any act or omission, including misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain financial or other benefit or to avoid an obligation;
 - iii. "collusive practice" is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
 - iv. "coercive practice" is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
 - v. "obstructive practice" is:
 - (a) deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede a Bank investigation into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or
 - (b) acts intended to materially impede the exercise of the Bank's inspection and audit rights provided for under paragraph 2.2 e. below.

- b. Rejects a proposal for award if the Bank determines that the firm or individual recommended for award, any of its personnel, or its agents, or its sub-consultants, sub-contractors, service providers, suppliers and/ or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;
- c. In addition to the legal remedies set out in the relevant Legal Agreement, may take other appropriate actions, including declaring misprocurement, if the Bank determines at any time that representatives of the Borrower or of a recipient of any part of the proceeds of the loan engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices during the procurement process, selection and/or execution of the contract in question, without the Borrower having taken timely and appropriate action satisfactory to the Bank to address such practices when they occur, including by failing to inform the Bank in a timely manner at the time they knew of the practices;
- d. Pursuant to the Bank's Anti- Corruption Guidelines and in accordance with the Bank's prevailing sanctions policies and procedures, may sanction a firm or individual, either indefinitely or for a stated period of time, including by publicly declaring such firm or individual ineligible (i) to be awarded or otherwise benefit from a Bank-financed contract, financially or in any other manner;¹ (ii) to be a nominated² sub-contractor, consultant, manufacturer or supplier, or service provider of an otherwise eligible firm being awarded a Bank-financed contract; and (iii) to receive the proceeds of any loan made by the Bank or otherwise to participate further in the preparation or implementation of any Bank-financed project;
- e. Requires that a clause be included in bidding/request for proposals documents and in contracts financed by a Bank loan, requiring (i) Bidders (applicants/proposers),, consultants, contractors, and suppliers, and their sub-contractors, sub-consultants, service providers, suppliers, agents personnel, permit the Bank to inspect³ all accounts, records and other documents relating to the procurement process, selection and/or contract execution, and to have them audited by auditors appointed by the Bank.

¹ For the avoidance of doubt, a sanctioned party's ineligibility to be awarded a contract shall include, without limitation, (i) applying for pre-qualification, expressing interest in a consultancy, and bidding, either directly or as a nominated subcontractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.

² A nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider (different names are used depending on the particular bidding document) is one which has been: (i) included by the bidder in its pre-qualification application or bid because it brings specific and critical experience and know-how that allow the bidder to meet the qualification requirements for the particular bid; or (ii) appointed by the Borrower.

³ Inspections in this context usually are investigative (i.e., forensic) in nature. They involve fact-finding activities undertaken by the Bank or persons appointed by the Bank to address specific matters related to investigations/audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to: accessing and examining a firm's or individual's financial records and information, and making copies thereof as relevant; accessing and examining any other documents, data and information (whether in hard copy or electronic format) deemed relevant for the investigation/audit, and making copies thereof as relevant; interviewing staff and other relevant individuals; performing physical inspections and site visits; and obtaining third party verification of information.

Section 7.

Terms of Reference

<u>Terms of Reference for Safeguard Monitoring Consultant (3rd Party Monitoring) at</u> proposed development of terminal at Guwahati Gateway Ghat

1. Background of the Project

- 1.1 Assam has approximately 1980 km of navigable waterways of which the most important for transport purposes are the Brahmaputra and Barak Rivers. The Brahmaputra River with a length of 891 Km between the Bangladesh Border and Sadiya, was declared National Waterway no. 2 by the Government of India in 1988, the development of its navigation infrastructure thereafter being the responsibility of the Inland Waterways Authority of India (IWAI). IWAI is currently aiming to maintain a navigable depth of 2.5m from Bangladesh Border to Neamati (629 Km), 2.0 m from Neamati Dibrugarh (139 Km) and 1.5m from Dibrugarh Sadiya. However, while IWAI is responsible for the navigation 'fairway' it does not have responsibility for operating water transport services. These services are provided by the State or local governments.
- **1.2** In order to leverage the benefits of inland water transport, the Government of Assam wishes to transform the quality of inland water transport services and integrate high quality passenger and vehicle ferry services, and inland water freight transport into Assam's wider transport network system. The Government of Assam has applied for World Bank loan assistance to implement it's the Assam Inland Water Transport Project (AIWTP).
- **1.3** Under the AIWTP, the construction works for developing state of the art international standards' IWT Terminal at Gateway Guwahati Ghat (the "**Project**" or the "**Terminal**") are proposed to be awarded and commence soon. This would be a major landmark for the entire AIWTP.
- 1.4 The state-of-the-art terminal under the Project shall include Terminal complex with required facilities and amenities, provisions for berthing, approach trestles and steel link spans with supporting structures to cater to high water level variations between HFL and LFL during the year, floating pontoons and facilities for boarding & de-boarding of passengers/loading & unloading of cargo, bank protection, navigation aids and other auxiliary support systems. In order to increase the last mile connectivity, approach road to terminals connecting nearby main roads may also be undertaken under this development.

2. <u>Scope of Work</u>

The basic purpose of engaging third party monitor is to get a neutral opinion regarding the extent to which the Environmental Management Plan & Social Management Plan measures are being implemented on site; and to get advice where improvements are possible in case of persistent short-comings.Safeguard Monitoring Consultant (3rd Party Monitoring) shall review all the relevant documents such as EMF, SMF, EIA, SIA, EMP, SMP, CIA, Design DPR etc.

The consultant should ensure strict execution of the role and responsibility of safeguard team of TSSC. All the relevant documents submitted by the TSSC shall be reviewed by the Safeguard Monitoring Consultant.

Main objective of External Monitoring Agency is to take a neutral view on the extent to which the project's Environmental and social requirements are being met in the Construction phase. The tasks to be undertaken to achieve this objective are below:

- 1. Verify results of internal monitoring as envisaged in the EMP prepared as part of the EIA; through review of reports prepared by the Contractor and TSSC on environmental and social aspects, including pollution, biodiversity, and safety.
- 2. Periodically (quarterly) visits to sites to confirm that the reporting (in 1 above) is accurate.
- 3. Review the complaint register to verify whether any complaints related to environmental performance of the contract have been received, and if yes, how these have been handled in line with the EMP requirements.
- 4. Suggest changes required, if any, to bring the locations/sites back into compliance if any violation of particular aspect is noted to be continuing.
- 5. Share draft findings of the periodic site visits with the TSSC and Contractor Environment team before departure from site.
- 6. Report back on the site visits to the AIWTDS along with recommendations for corrections and/or improvements required to ensure that the project complies with the Contract conditions as well as applicable laws and other requirements including World Bank Safeguards policies.

2.1 Third Party Monitoring of Social Safeguard Activities:

The objective of the assignment is to carry out a periodic quarterly review of social safeguard activities being implemented in the project and provide specific recommendations to mitigate the issues identified during the review period.

The Consultants will visit the project sites, make use of available documents, reports, and its interactions with AIWTDS officials and other implementing agencies and PAPs /PAFs during the monitoring process; check compliance w.r.t. the SMP; and flag any outstanding issues which may affect the quality or pace of the implementation process from social & / or regulatory requirements. The Consultants will also try to ascertain satisfaction and concern regarding the implementation process. One of the important tasks of the consultants shall be to verify whether the pre-determined tasks are completed prior to the handing over of the encumbrance free land to the contactors for initiating construction work.. The specific role of the consultant entails:

Social safeguard

- Report other social safeguard issues such as incidence of child labour forced labour, gender-based violence, discrimination toward project affected individuals or communities, unequal wages, unhealthy work camps posing health or security hazards to the workers, etc.
- Undertake satisfaction surveys among user groups and other key stakeholders such as affected people, private ferry service providers, community councils (male & female), indigenous people, etc. to assess the beneficiaries' satisfaction and perception on the GRM functionality, including grievance mechanism for contractor's personnel, and service delivery during the operational stage of the project.
- Review of labour standard compliance at construction phase and adoption of risk mitigation measures for labour influx and gender-based violence, within the project.
- Review of any training materials, public/community outreach activities undertaken on social safeguard aspects by the contractors, TSSC and AIWTDS.
- Report on the functioning of grievance redress mechanism (multiple grievance uptake channels) to deal with the complainants' grievances related to the project (compensation, resettlement and rehabilitation assistance, land related disputes, construction induced impacts, environment, health and safety, harassment, quality and efficiency of services and labour management issue)

2.2 Documentation and Record Keeping

Environmental & Social Monitoring Reports: The environmental & social monitoring reports will include environmental & social mitigation measures undertaken, environmental & social monitoring activities undertaken, details of monitoring data collected, analysis of monitoring results particularly the non-compliances, recommended mitigation and corrective measures, environmental & social training conducted, and environmental & socialregulatory violations observed. The monitoring reports will be submitted quarterly during the construction period and annually for three years after completion of construction.

Project Completion Environmental & Social Monitoring Report: One year after completion of construction period of 18 months of Gateway Guwahati Ghat Terminal, the Safeguard Monitoring Consultant (3rd Party Monitoring) will submit Project Completion Environmental & Social Monitoring Report (two independent reports each for environmental & social monitoring) which will summarize the overall environmental & social impacts from the project.

Safeguard Monitoring Consultant (3rd Party Monitoring) will submit the quarterly reports throughout the contract time, impact evaluation report at the end of each year and finally a completion Report at the end of contract period.

2.3 Supplementary EMP & SMP documentation including:

- Implementation activity specifications (including Method Statements and ECoPs);
- Site instructions;
- Emergency preparedness and response procedures;

- Incident reports;
- Training records;
- Site inspection reports;
- Monitoring reports;
- Auditing reports; and
- Complaints received and resolved (timeframe for resolution of complaints, accessibility, system of escalation, etc.).

3. Qualification & Experience of Key Personnel

S.	Position	Educational		Experience, Roles & Input Period						
No.		Qualification		Responsibility						
Key	Key Experts									
1	Environmental	Should be	a	1. Experience in 3 months						
	Expert	Postgraduate	in	conducting EIA,						
		Environmental		environment						
		Planning / Engineeri	ng	modelling &						
		/ Environmen	tal	preparing						
		Sciences or releva	ant	Environmental						
		disciplines		Management plans,						
		Minimum 10 years	of	clean development						
		experience in t	he	mechanism.						
		relevant field.		Facilitation in						
				understanding						
				Environment						
				protection aspect of						
				project under PPP						
				2. Experience to						
				monitor the						
				implementation of						
				EMP						
				3. Experience in						
				obtaining project						
				clearances including						
				EIA Clearance from						
				MoEFCC.						
				4. Experience of						
				working in externally						

S.	Position	Educational	Experience, Roles &	Input Period
No.		Qualification	Responsibility	
			aided project such as	
			project funded by	
			World Bank, ADB,	
			JICA projects.	
2	Social	Should be a	1.Experience in	2 months
	Development	Postgraduate in	conducting SIA,	
	Expert	Sociology / Social	Social Management	
		Work or relevant	Plan and well	
		disciplines	understanding of	
			Social Safeguard	
		Minimum 10 years of	aspects, such as	
		experience in the	grievance handling,	
		relevant field.	GBV risk	
			management, labour	
			management aspect,	
			contractor's code of	
			conduct.	
			2.Experience to	
			monitor the	
			implementation of	
			SMP.	
			3.Experience in	
			obtaining project	
			clearance from	
			relevant authority.	
			4.Experience of	
			working in	
			Externally Aided	
			Project such as	
			projects funded by	
			World Bank, ADB,	
			JICA etc.	
3	Ecology	Ph. D. in Ecology/ or	1.At least 10 years'	2 months

S.	Position	Educational	*	Input Period
No.		Qualification	Responsibility	
	&Biodiversity	Masters in	experience of	
	Expert	Environmental Science	providing required	
		/ Masters in Zoology/	inputs in preparation	
		Masters in Environment	& monitoring of EIA/	
		Management or	IEE & EMP reports,	
		equivalent, preferably	including one or	
		with a focus on aquatic	more EIA/IEE study	
		ecology	related to river	
			terminals and/or	
			waterway transport.	
			2.Expert should have	
			experience in	
			externally aided	
			projects (funded by	
			WB, JICA, ADB	
			etc.) &	
			3.Experience of	
			Gangetic Dolphin	
			assessment study.	

4. Reporting:

#	Name of the Report	Frequency of submission	Number of copies required
1.	Inception Report	30 days from the date of commencement of Contract	3 sets
2.	Quarterly Environmental monitoring report	Quarterly basis (By 10 th day of the following month at the end of each	3 sets
3.	Impact Evaluation report on Environment	Annual basis (by 15 th of the month following the end of the year)	3 sets
4.	Compliance to all conditions of EMP	End of the Contract	3 sets

5.	Quarterly Environmental monitoring report	Quarterly basis (By 5 th of every quarter)	3 sets
6.	Impact Evaluation report on Social and Safeguards	Annual basis	3sets
7.	Compliance to conditions o	End of the Contract	3 sets

5. Payment Terms:

Sl	Milestone	Percentage
No		
1	Submission of Inception Report	5% On acceptance of Inception Report
2	Quarterly Report	6 % per quarter upon acceptance of submitted Quarterly Progress Report.
3	Annual Report	10 % upon acceptance of submitted Annual Impact Assessment Report
4	Compliance Report	15 % upon acceptance of submitted Compliance Report

6. Duration:

The period of 'Consultancy Services' shall be **30 months** from the date of Commencement of service.

STANDARD FORM OF CONTRACT

Consultant's Services

Contents

PART I	4
Section 1. Request for Proposal Letter	4
Section 2. Instructions to Consultants and Data Sheet	7
A. General Provisions	7
 Definitions Introduction Conflict of Interest Unfair Competitive Advantage Fraud and Corruption Eligibility B. Preparation of Proposals 	9 10 11 11 11
 General Considerations	13 13 14 14 14 15 16 16
 C. Submission, Opening and Evaluation	17 19 20 20 20 21 22 23 23
D. Negotiations and Award	
E. Data Sheet	26
Section 3. Technical Proposal – Standard Forms	37
Section 4. Financial Proposal - Standard Forms	51
Section 5. Eligible Countries	61

Sec	tion 6. Fraud and Corruption	63
Sec	tion 7	65
Ter	ms of Reference	65
Pre	face	78
I.	Form of Contract	81
II.	General Conditions of Contract	85
A.	General Provisions	85
	 Relationship between the Parties	86 86 86 86 87 87 87 87
	 COMMENCEMENT, COMPLETION, MODIFICATION AND TERMINATION OF CONTRACT 11. Effectiveness of Contract	87 87 88 88 88 88 89 89
	 OBLIGATIONS OF THE CONSULTANT	91 92 93 93 93 93 94 94 94
	 29. Description of Key Experts	95 95

32. Assistance and Exemptions	
33. Access to Project Site	
34. Change in the Applicable Law Related to Taxes and	Duties96
35. Services, Facilities and Property of the Client	
36. Counterpart Personnel	
37. Payment Obligation	
F. PAYMENTS TO THE CONSULTANT	97
38. Contract Price	97
39. Taxes and Duties	
40. Currency of Payment	
41. Mode of Billing and Payment	
42. Interest on Delayed Payments	
G. FAIRNESS AND GOOD FAITH	
43. Good Faith	
H. SETTLEMENT OF DISPUTES	
44. Amicable Settlement	
45. Dispute Resolution	
III. Special Conditions of Contract	
IV. Appendices	
Appendix A – Terms of Reference	
Appendix B - Key Experts	
Appendix C – Breakdown of Contract Price	
PART III	
Section 9. Notification of Intention to Award	
Notification of Intention to Award	

Preface

- The standard Contract form consists of four parts: the Form of Contract to be signed by the Client and the Consultant, the General Conditions of Contract (GCC), including Attachment 1 - Fraud and Corruption; the Special Conditions of Contract (SCC); and the Appendices.
- 2. The General Conditions of Contract, including Attachment 1, shall not be modified. The Special Conditions of Contract that contain clauses specific to each Contract intend to supplement, but not over-write or otherwise contradict, the General Conditions.

CONTRACT FOR CONSULTANT'S SERVICES

Lump-Sum

Project Name : Assam Inland Water Transport Project (AIWTP)

Loan No. P 157929

Contract No. _____

Assignment Title: Safeguard Monitoring Consultant (3rd Party Monitoring) at proposed development of terminal at Guwahati Gateway Ghat

between

Assam Inland Water Transport Development Society

and

[Name of the Consultant]

Dated:

I. Form of Contract

LUMP-SUM

(Text in brackets [] is optional; all notes should be deleted in the final text)

This CONTRACT (hereinafter called the "Contract") is made the [number] day of the month of [month], [year], between, on the one hand, Assam Inland Water Transport Development Society (AIWTDS)(hereinafter called the "Client") and, on the other hand, [name of Consultant] (hereinafter called the "Consultant").

[If the Consultant consist of more than one entity, the above should be partially amended to read as follows: "...(hereinafter called the "Client") and, on the other hand, a Joint Venture (name of the JV) consisting of the following entities, each member of which will be jointly and severally liable to the Client for all the Consultant's obligations under this Contract, namely, [name of member] and [name of member] (hereinafter called the "Consultant").]

WHEREAS

- (a) the Client has requested the Consultant to provide certain consulting services as defined in this Contract (hereinafter called the "Services");
- (b) the Consultant, having represented to the Client that it has the required professional skills, expertise and technical resources, has agreed to provide the Services on the terms and conditions set forth in this Contract;
- (c) the Client has applied for a loan from the *International Bank for Reconstruction and Development (IBRD):* toward the cost of the Services and intends to apply a portion of the proceeds of this loan to eligible payments under this Contract, it being understood that (i) payments by the Bank will be made only at the request of the Client and upon approval by the Bank; (ii) such payments will be subject, in all respects, to the terms and conditions of the loan agreement, including prohibitions of withdrawal from the loan account for the purpose of any payment to persons or entities, or for any import of goods, if such payment or import, to the knowledge of the Bank, is prohibited by the decision of the United Nations? Security council taken under Chapter VII of the Charter of the United Nations; and (iii) no party other than the Client shall derive any rights from the loan agreement or have any claim to the loan proceeds;

NOW THEREFORE the parties hereto hereby agree as follows:

- 1. The following documents attached hereto shall be deemed to form an integral part of this Contract:
 - (a) The General Conditions of Contract (including Attachment 1 "Fraud and Corruption");
 - (b) The Special Conditions of Contract;
 - (c) Appendices:

Appendix A: Terms of Reference
Appendix B: Key Experts
Appendix C: Breakdown of Contract Price
Appendix D: Form of Advance Payments Guarantee
Appendix E : Technical Proposal

In the event of any inconsistency between the documents, the following order of precedence shall prevail: The Special Conditions of Contract; the General Conditions of Contract, including Attachment 1; Appendix A; Appendix B; Appendix C; Appendix D, Appendix E. Any reference to this Contract shall include, where the context permits, a reference to its Appendices.

- 2. The mutual rights and obligations of the Client and the Consultant shall be as set forth in the Contract, in particular:
 - (a) the Consultant shall carry out the Services in accordance with the provisions of the Contract; and
 - (b) the Client shall make payments to the Consultant in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of [Name of Client]

[Authorized Representative of the Client – name, title and signature]

For and on behalf of [Name of Consultant or Name of a Joint Venture]

[Authorized Representative of the Consultant – name and signature]

[For a joint venture, either all members shall sign or only the lead member, in which case the power of attorney to sign on behalf of all members shall be attached. For and on behalf of each of the members of the Consultant [insert the Name of the Joint Venture]

[Name of the lead member]

[Authorized Representative on behalf of a Joint Venture]

[add signature blocks for each member if all are signing]

II. General Conditions of Contract

A. GENERAL PROVISIONS

1. Definitions 1.1 Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

- (a) "Applicable Law" means the laws and any other instruments having the force of law in the Client's country, or in such other country as may be specified in the **Special Conditions of Contract (SCC)**, as they may be issued and in force from time to time.
- (b) "Bank" means the International Bank for Reconstruction and Development (IBRD) or the International Development Association (IDA).
- (c) "Borrower" means the Government, Government agency or other entity that signs the financing agreement with the Bank.
- (d) "Client" means the implementing agency that signs the Contract for the Services with the Selected Consultant.
- (e) "Consultant" means a legally-established professional consulting firm or entity selected by the Client to provide the Services under the signed Contract.
- (f) "Contract" means the legally binding written agreement signed between the Client and the Consultant and which includes all the attached documents listed in its paragraph 1 of the Form of Contract (the General Conditions (GCC), the Special Conditions (SCC), and the Appendices).
- (g) "Day" means a working day unless indicated otherwise.
- (h) "Effective Date" means the date on which this Contract comes into force and effect pursuant to Clause GCC 11.
- (i) "Experts" means, collectively, Key Experts, **Non Key Experts**, or any other personnel of the Consultant, Sub-consultant or JV member(s) assigned by the Consultant to perform the Services or any part thereof under the Contract.
- (j) "Foreign Currency" means any currency other than the currency of the Client's country.
- (k) "GCC" means these General Conditions of Contract.
- (l) "Government" means the government of the Client's country.
- (m) "Joint Venture (JV)" means an association with or without a legal personality distinct from that of its members, of more than one entity

where one member has the authority to conduct all businesses for and on behalf of any and all the members of the JV, and where the members of the JV are jointly and severally liable to the Client for the performance of the Contract.

- (n) "Key Expert(s)" means an individual professional whose skills, qualifications, knowledge and experience are critical to the performance of the Services under the Contract and whose Curricula Vitae (CV) was taken into account in the technical evaluation of the Consultant's proposal.
- (o) "Local Currency" means the currency of the Client's country.
- (p) "**Non Key Experts**" means an individual professional provided by the Consultant or its Sub-consultant to perform the Services or any part thereof under the Contract.
- (q) "Party" means the Client or the Consultant, as the case may be, and "Parties" means both of them.
- (r) "SCC" means the Special Conditions of Contract by which the GCC may be amended or supplemented but not over-written.
- (s) "Services" means the work to be performed by the Consultant pursuant to this Contract, as described in Appendix A hereto.
- (t) "Sub-consultants" means an entity to whom/which the Consultant subcontracts any part of the Services while remaining solely liable for the execution of the Contract.
- (u) "Third Party" means any person or entity other than the Government, the Client, the Consultant or a Sub-consultant.
- Relationship between the Parties
 2.1. Nothing contained herein shall be construed as establishing a relationship of master and servant or of principal and agent as between the Client and the Consultant. The Consultant, subject to this Contract, has complete charge of the Experts and Sub-consultants, if any, performing the Services and shall be fully responsible for the Services performed by them or on their behalf hereunder.
- **3. Law Governing Contract 3.1.** This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Applicable Law.
- 4. Language 4.1. This Contract has been executed in the language specified in the SCC, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.
- 5. Headings 5.1. The headings shall not limit, alter or affect the meaning of this Contract.
- 6. Communications 6.1. Any communication required or permitted to be given or made pursuant to this Contract shall be in writing in the language specified in Clause GCC 4. Any such notice, request or consent shall be deemed to have

been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the address specified in the **SCC**.

6.2. A Party may change its address for notice hereunder by giving the other Party any communication of such change to the address specified in the **SCC**.

- 7. Location 7.1. The Services shall be performed at such locations as are specified in Appendix A hereto and, where the location of a particular task is not so specified, at such locations, whether in the Government's country or elsewhere, as the Client may approve.
- 8. Authority of Member in Charge
 8.1. In case the Consultant is a Joint Venture, the members hereby authorize the member specified in the SCC to act on their behalf in exercising all the Consultant's rights and obligations towards the Client under this Contract, including without limitation the receiving of instructions and payments from the Client.
- 9. Authorized Representatives

 9.1. Any action required or permitted to be taken, and any document required or permitted to be executed under this Contract by the Client or the Consultant may be taken or executed by the officials specified in the SCC.
- 10. Fraud and Corruption
 10.1 The Bank requires compliance with the Bank's Anti-Corruption Guidelines and its prevailing sanctions policies and procedures as set forth in the WBG's Sanctions Framework, as set forth in Attachment 1 to the GCC.
 - a. Commissions and Fees 10.2 The Client requires the Consultant to disclose any commissions, gratuities or fees that may have been paid or are to be paid to agents or any other party with respect to the selection process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee. Failure to disclose such commissions, gratuities or fees may result in termination of the Contract and/or sanctions by the Bank.

B. COMMENCEMENT, COMPLETION, MODIFICATION AND TERMINATION OF CONTRACT

- 11. Effectiveness of Contract
 11.1. This Contract shall come into force and effect on the date (the "Effective Date") of the Client's notice to the Consultant instructing the Consultant to begin carrying out the Services. This notice shall confirm that the effectiveness conditions, if any, listed in the SCC have been met.
- 12. Termination of Contract for Failure to Become Effective
 12.1. If this Contract has not become effective within such time period after the date of Contract signature as specified in the SCC, either Party may, by not less than twenty two (22) days written notice to the other Party, declare this Contract to be null and void, and in the event of such a declaration by either Party, neither Party shall have any claim against the

other Party with respect hereto.

- 13. Commencement of Services13.1. The Consultant shall confirm availability of Key Experts and begin carrying out the Services not later than the number of days after the Effective Date specified in the SCC.
- 14. Expiration of Contract14.1. Unless terminated earlier pursuant to Clause GCC 19 hereof, this Contract shall expire at the end of such time period after the Effective Date as specified in the SCC.
- **15. Entire Agreement 15.1.** This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or be liable for, any statement, representation, promise or agreement not set forth herein.
- 16. Modifications or Variations
 16.1. Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification or variation made by the other Party.

16.2. In cases of substantial modifications or variations, the prior written consent of the Bank is required.

17. Force Majeure

a. Definition 17.1. For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party, is not foreseeable, is unavoidable, and makes a Party's performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible under the circumstances, and subject to those requirements, includes, but is not limited to, war, riots, civil disorder, earthquake, fire, explosion, storm, flood or other adverse weather conditions, strikes, lockouts or other industrial action confiscation or any other action by Government agencies.

17.2. Force Majeure shall not include (i) any event which is caused by the negligence or intentional action of a Party or such Party's Experts, Subconsultants or agents or employees, nor (ii) any event which a diligent Party could reasonably have been expected to both take into account at the time of the conclusion of this Contract, and avoid or overcome in the carrying out of its obligations hereunder.

17.3. Force Majeure shall not include insufficiency of funds or failure to make any payment required hereunder.

- b. No Breach of Contract 17.4. The failure of a Party to fulfill any of its obligations hereunder shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event has taken all reasonable precautions, due care and reasonable alternative measures, all with the objective of carrying out the terms and conditions of this Contract.
- c. Measures to 17.5. A Party affected by an event of Force Majeure shall continue to

be Taken	perform its obligations under the Contract as far as is reasonably practical and shall take all reasonable measures to minimize the consequences of any event of Force Majeure.
	17.6. A Party affected by an event of Force Majeure shall notify the other Party of such event as soon as possible, and in any case not later than fourteen (14) calendar days following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give written notice of the restoration of normal conditions as soon as possible.
	17.7. Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.
	17.8. During the period of their inability to perform the Services as a result of an event of Force Majeure, the Consultant, upon instructions by the Client, shall either:
	 (a) demobilize, in which case the Consultant shall be reimbursed for additional costs they reasonably and necessarily incurred, and, if required by the Client, in reactivating the Services; or
	(b) continue with the Services to the extent reasonably possible, in which case the Consultant shall continue to be paid under the terms of this Contract and be reimbursed for additional costs reasonably and necessarily incurred.
	17.9. In the case of disagreement between the Parties as to the existence or extent of Force Majeure, the matter shall be settled according to Clauses GCC 44 & 45.
18. Suspension	18.1. The Client may, by written notice of suspension to the Consultant, suspend part or all payments to the Consultant hereunder if the Consultant fails to perform any of its obligations under this Contract, including the carrying out of the Services, provided that such notice of suspension (i) shall specify the nature of the failure, and (ii) shall request the Consultant to remedy such failure within a period not exceeding thirty (30) calendar days after receipt by the Consultant of such notice of suspension.
19. Termination	19.1. This Contract may be terminated by either Party as per provisions set up below:
a. By the Client	19.1.1. The Client may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (f) of this Clause. In such an occurrence the Client shall give at least thirty (30) calendar days' written notice of termination to the Consultant in case of the events referred to in (a) through (d); at least sixty (60) calendar days' written notice in case of the event referred to in (e); and at least five (5) calendar days' written notice in case of

the event referred to in (f):

- (a) If the Consultant fails to remedy a failure in the performance of its obligations hereunder, as specified in a notice of suspension pursuant to Clause GCC 18;
- (b) If the Consultant becomes (or, if the Consultant consists of more than one entity, if any of its members becomes) insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go into liquidation or receivership whether compulsory or voluntary;
- (c) If the Consultant fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause GCC 45.1;
- (d) If, as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;
- (e) If the Client, in its sole discretion and for any reason whatsoever, decides to terminate this Contract;
- (f) If the Consultant fails to confirm availability of Key Experts as required in Clause GCC 13.

19.1.2. Furthermore, if the Client determines that the Consultant has engaged in Fraud and Corruption in competing for or in executing the Contract, then the Client may, after giving fourteen (14) calendar days written notice to the Consultant, terminate the Consultant's employment under the Contract.

- b. By the 19.1.3. The Consultant may terminate this Contract, by not less than thirty (30) calendar days' written notice to the Client, in case of the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause.
 - (a) If the Client fails to pay any money due to the Consultant pursuant to this Contract and not subject to dispute pursuant to Clause GCC 45.1 within forty-five (45) calendar days after receiving written notice from the Consultant that such payment is overdue.
 - (b) If, as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days.
 - (c) If the Client fails to comply with any final decision reached as a result of arbitration pursuant to Clause GCC 45.1.
 - (d) If the Client is in material breach of its obligations pursuant to this Contract and has not remedied the same within forty-five

(45) days (or such longer period as the Consultant may have subsequently approved in writing) following the receipt by the Client of the Consultant's notice specifying such breach.

- c. Cessation of Rights and Obligations
 19.1.4. Upon termination of this Contract pursuant to Clauses GCC 12 or GCC 19 hereof, or upon expiration of this Contract pursuant to Clause GCC 14, all rights and obligations of the Parties hereunder shall cease, except (i) such rights and obligations as may have accrued on the date of termination or expiration, (ii) the obligation of confidentiality set forth in Clause GCC 22, (iii) the Consultant's obligation to permit inspection, copying and auditing of their accounts and records set forth in Clause GCC 25 and to cooperate and assist in any inspection or investigation, and (iv) any right which a Party may have under the Applicable Law.
- d. Cessation of Services
 19.1.5. Upon termination of this Contract by notice of either Party to the other pursuant to Clauses GCC 19a or GCC 19b, the Consultant shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum. With respect to documents prepared by the Consultant and equipment and materials furnished by the Client, the Consultant shall proceed as provided, respectively, by Clauses GCC 27 or GCC 28.
- e. Payment 19.1.6. Upon termination of this Contract, the Client shall make the following payments to the Consultant:
 - (a) payment for Services satisfactorily performed prior to the effective date of termination; and
 - (b) in the case of termination pursuant to paragraphs (d) and (e) of Clause GCC 19.1.1, reimbursement of any reasonable cost incidental to the prompt and orderly termination of this Contract, including the cost of the return travel of the Experts.

C. OBLIGATIONS OF THE CONSULTANT

20. General

Termination

a. Standard of Performance 20.1 The Consultant shall perform the Services and carry out the Services with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Consultant shall always act, in respect of any matter relating to this Contract or to the Services, as a faithful adviser to the Client, and shall at all times support and safeguard the Client's legitimate interests in any dealings with the third parties.

20.2. The Consultant shall employ and provide such qualified and

experienced Experts and Sub-consultants as are required to carry out the Services.

20.3. The Consultant may subcontract part of the Services to an extent and with such Key Experts and Sub-consultants as may be approved in advance by the Client. Notwithstanding such approval, the Consultant shall retain full responsibility for the Services.

b. Law Applicable to Services
 20.4. The Consultant shall perform the Services in accordance with the Contract and the Applicable Law and shall take all practicable steps to ensure that any of its Experts and Sub-consultants, comply with the Applicable Law.

20.5. Throughout the execution of the Contract, the Consultant shall comply with the import of goods and services prohibitions in the Client's country when

- (a) as a matter of law or official regulations, the Borrower's country prohibits commercial relations with that country; or
- (b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, the Borrower's Country prohibits any import of goods from that country or any payments to any country, person, or entity in that country.

20.6. The Client shall notify the Consultant in writing of relevant local customs, and the Consultant shall, after such notification, respect such customs.

- **21. Conflict of Interest** 21.1. The Consultant shall hold the Client's interests paramount, without any consideration for future work, and strictly avoid conflict with other assignments or their own corporate interests.
 - The payment of the Consultant pursuant to GCC F (Clauses Consultant 21.1.1 a. GCC 38 through 42) shall constitute the Consultant's only payment in Not to Benefit connection with this Contract and, subject to Clause GCC 21.1.3, the from Consultant shall not accept for its own benefit any trade commission, Commissions. discount or similar payment in connection with activities pursuant to Discounts, etc. this Contract or in the discharge of its obligations hereunder, and the Consultant shall use its best efforts to ensure that any Sub-consultants, as well as the Experts and agents of either of them, similarly shall not receive any such additional payment.

21.1.2 Furthermore, if the Consultant, as part of the Services, has the responsibility of advising the Client on the procurement of goods, works or services, the Consultant shall comply with the Bank's Applicable Regulations, and shall at all times exercise such responsibility in the best interest of the Client. Any discounts or commissions obtained by the Consultant in the exercise of such procurement responsibility shall be for the account of the Client.

b. Consultant 21.1.3 The Consultant agrees that, during the term of this Contract

		and Affiliates Not to Engage in Certain Activities	and after its termination, the Consultant and any entity affiliated with the Consultant, as well as any Sub-consultants and any entity affiliated with such Sub-consultants, shall be disqualified from providing goods, works or non-consulting services resulting from or directly related to the Consultant's Services for the preparation or implementation of the project.
	c.	Prohibition of Conflicting Activities	21.1.4 The Consultant shall not engage and shall cause its Experts as well as its Sub-consultants not to engage, either directly or indirectly, in any business or professional activities that would conflict with the activities assigned to them under this Contract.
	d.	Strict Duty to Disclose Conflicting Activities	21.1.5 The Consultant has an obligation and shall ensure that its Experts and Sub-consultants shall have an obligation to disclose any situation of actual or potential conflict that impacts their capacity to serve the best interest of their Client, or that may reasonably be perceived as having this effect. Failure to disclose said situations may lead to the disqualification of the Consultant or the termination of its Contract.
22.	Conf	identiality	22.1 Except with the prior written consent of the Client, the Consultant and the Experts shall not at any time communicate to any person or entity any confidential information acquired in the course of the Services, nor shall the Consultant and the Experts make public the recommendations formulated in the course of, or as a result of, the Services.
23.		lity of the ultant	23.1 Subject to additional provisions, if any, set forth in the SCC , the Consultant's liability under this Contract shall be provided by the Applicable Law.
24. Insurance to be taken out by the Consultant		out by the	24.1 The Consultant (i) shall take out and maintain, and shall cause any Sub-consultants to take out and maintain, at its (or the Sub-consultants', as the case may be) own cost but on terms and conditions approved by the Client, insurance against the risks, and for the coverage specified in the SCC , and (ii) at the Client's request, shall provide evidence to the Client showing that such insurance has been taken out and maintained and that the current premiums therefore have been paid. The Consultant shall ensure that such insurance is in place prior to commencing the Services as stated in Clause GCC 13.
		unting, ection and ting	25.1 The Consultant shall keep and shall make all reasonable efforts to cause its Sub-consultants to keep, accurate and systematic accounts and records in respect of the Services and in such form and detail as will clearly identify relevant time changes and costs.
			25.2 Pursuant to paragraph 2.2 e. of Appendix to the General Conditions the Consultant shall permit and shall cause its subcontractors and sub consultants to permit, the Bank and/or persons appointed by the Bank to inspect the Site and/or the accounts and records relating to the performance of the Contract and the submission of the bid, and to have such accounts and records audited by auditors appointed by the Bank if requested by the Bank. The Consultant's and its Subcontractors' and sub consultants'

attention is drawn to Sub-Clause 10.1 which provides, inter alia, that acts intended to materially impede the exercise of the Bank's inspection and audit rights constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility pursuant to the Bank's prevailing sanctions procedures).

- 26. Reporting 06.1 The Consultant shall submit to the Client the reports and documents specified in Appendix A, in the form, in the numbers and within the time periods set forth in the said Appendix.
- 27. Proprietary Rights of the Client in Reports and Records
 27.1 Unless otherwise indicated in the SCC, all reports and relevant data and information such as maps, diagrams, plans, databases, other documents and software, supporting records or material compiled or prepared by the Consultant for the Client in the course of the Services shall be confidential and become and remain the absolute property of the Client. The Consultant shall, not later than upon termination or expiration of this Contract, deliver all such documents to the Client, together with a detailed inventory thereof. The Consultant may retain a copy of such documents, data and/or software but shall not use the same for purposes unrelated to this Contract without prior written approval of the Client.

27.2 If license agreements are necessary or appropriate between the Consultant and third parties for purposes of development of the plans, drawings, specifications, designs, databases, other documents and software, the Consultant shall obtain the Client's prior written approval to such agreements, and the Client shall be entitled at its discretion to require recovering the expenses related to the development of the program(s) concerned. Other restrictions about the future use of these documents and software, if any, shall be specified in the SCC.

28. Equipment, Vehicles and Materials
28.1 Equipment, vehicles and materials made available to the Consultant by the Client or purchased by the Consultant wholly or partly with funds provided by the Client, shall be the property of the Client and shall be marked accordingly. Upon termination or expiration of this Contract, the Consultant shall make available to the Client an inventory of such equipment, vehicles and materials and shall dispose of such equipment, vehicles and materials in accordance with the Client's instructions. While in possession of such equipment, vehicles and materials, the Consultant, unless otherwise instructed by the Client in writing, shall insure them at the expense of the Client in an amount equal to their full replacement value.

28.2 Any equipment or materials brought by the Consultant or its Experts into the Client's country for the use either for the project or personal use shall remain the property of the Consultant or the Experts concerned, as applicable.

D. CONSULTANT'S EXPERTS AND SUB-CONSULTANTS

29. Description of Key Experts
 29.1 The title, agreed job description, minimum qualification and estimated period of engagement to carry out the Services of each of the Consultant's Key Experts are described in Appendix B.

30. Replacement of Key
Experts**30.1** Except as the Client may otherwise agree in writing, no changes
shall be made in the Key Experts.

30.2 Notwithstanding the above, the substitution of Key Experts during Contract execution may be considered only based on the Consultant's written request and due to circumstances outside the reasonable control of the Consultant, including but not limited to death or medical incapacity. In such case, the Consultant shall forthwith provide as a replacement, a person of equivalent or better qualifications and experience, and at the same rate of remuneration.

31. Removal of Experts or Sub-consultants31.1 If the Client finds that any of the Experts or Sub-consultant has committed serious misconduct or has been charged with having committed a criminal action, or if the Client determines that a Consultant's Expert or Sub-consultant has engaged in Fraud and Corruption while performing the Services, the Consultant shall, at the Client's written request, provide a replacement.

31.2 In the event that any of Key Experts, **Non Key Experts** or Subconsultants is found by the Client to be incompetent or incapable in discharging assigned duties, the Client, specifying the grounds, therefore, may request the Consultant to provide a replacement.

31.3 Any replacement of the removed Experts or Sub-consultants shall possess better qualifications and experience and shall be acceptable to the Client.

31.4 The Consultant shall bear all costs arising out of or incidental to any removal and/or replacement of such Experts.

E. OBLIGATIONS OF THE CLIENT

and 32.1 Unless otherwise specified in the SCC, the Client shall use its bests efforts to:

- (a) Assist the Consultant with obtaining work permits and such other documents as shall be necessary to enable the Consultant to perform the Services.
- (b) Assist the Consultant with promptly obtaining, for the Experts and, if appropriate, their eligible dependents, all necessary entry and exit visas, residence permits, exchange permits and any other documents required for their stay in the Client's country while carrying out the Services under the Contract.
- (c) Facilitate prompt clearance through customs of any property required for the Services and of the personal effects of the Experts and their eligible dependents.
- (c) Issue to officials, agents and representatives of the Government all such instructions and information as may be necessary or appropriate

32. Assistance and Exemptions

for the prompt and effective implementation of the Services.

- (d) Assist the Consultant and the Experts and any Sub-consultants employed by the Consultant for the Services with obtaining exemption from any requirement to register or obtain any permit to practice their profession or to establish themselves either individually or as a corporate entity in the Client's country according to the applicable law in the Client's country.
- (e) Assist the Consultant, any Sub-consultants and the Experts of either of them with obtaining the privilege, pursuant to the applicable law in the Client's country, of bringing into the Client's country reasonable amounts of foreign currency for the purposes of the Services or for the personal use of the Experts and of withdrawing any such amounts as may be earned therein by the Experts in the execution of the Services.
- (f) Provide to the Consultant any such other assistance as may be specified in the **SCC**.
- **33.** Access to Project Site 33.1 The Client warrants that the Consultant shall have, free of charge, unimpeded access to the project site in respect of which access is required for the performance of the Services. The Client will be responsible for any damage to the project site or any property thereon resulting from such access and will indemnify the Consultant and each of the experts in respect of liability for any such damage, unless such damage is caused by the willful default or negligence of the Consultant or any Sub-consultants or the Experts of either of them.
- 34. Change in the Applicable Law Related to Taxes and Duties
 34.1 If, after the date of this Contract, there is any change in the applicable law in the Client's country with respect to taxes and duties which increases or decreases the cost incurred by the Consultant in performing the Services, then the remuneration and reimbursable expenses otherwise payable to the Consultant under this Contract shall be increased or decreased accordingly by agreement between the Parties hereto, and corresponding adjustments shall be made to the Contract price amount specified in Clause GCC 38.1
- 35. Services, Facilities and Property of the Client
 35.1 The Client shall make available to the Consultant and the Experts, for the purposes of the Services and free of any charge, the services, facilities and property described in the Terms of Reference (Appendix A) at the times and in the manner specified in said Appendix A.
- 36. Counterpart Personnel
 36.1 The Client shall make available to the Consultant free of charge such professional and support counterpart personnel, to be nominated by the Client with the Consultant's advice, if specified in Appendix A.

36.2 Professional and support counterpart personnel, excluding Client's liaison personnel, shall work under the exclusive direction of the Consultant. If any member of the counterpart personnel fails to perform adequately any work assigned to such member by the Consultant that is consistent with the position occupied by such member, the Consultant may

request the replacement of such member, and the Client shall not unreasonably refuse to act upon such request.

37. Payment Obligation 37.1 In consideration of the Services performed by the Consultant under this Contract, the Client shall make such payments to the Consultant for the deliverables specified in **Appendix A** and in such manner as is provided by GCC F below.

F. PAYMENTS TO THE CONSULTANT

38. Contract Price 38.1 The Contract price is fixed and is set forth in the **SCC.** The Contract price breakdown is provided in **Appendix C**.

38.2 Any change to the Contract price specified in Clause GCC 38.1 can be made only if the Parties have agreed to the revised scope of Services pursuant to Clause GCC 16 and have amended in writing the Terms of Reference in **Appendix A**.

39. Taxes and Duties 39.1 The Consultant, Sub-consultants and Experts are responsible for meeting any and all tax liabilities arising out of the Contract unless it is stated otherwise in the **SCC**.

39.2 As an exception to the above and as stated in the **SCC**, all local identifiable indirect taxes (itemized and finalized at Contract negotiations) are reimbursed to the Consultant or are paid by the Client on behalf of the Consultant.

- **40.1** Any payment under this Contract shall be made in the currency (ies) of the Contract.
- **41. Mode of Billing and**
Payment41.1 The total payments under this Contract shall not exceed the
Contract price set forth in Clause GCC 38.1.

41.2 The payments under this Contract shall be made in lump-sum installments against deliverables specified in **Appendix A**. The payments will be made according to the payment schedule stated in the **SCC**.

41.2.1 <u>Advance payment:</u> Unless otherwise indicated in the SCC, an advance payment shall be made against an advance payment bank guarantee acceptable to the Client in an amount (or amounts) and in a currency (or currencies) specified in the SCC. Such guarantee (i) is to remain effective until the advance payment has been fully set off, and (ii) is to be in the form set forth in **Appendix D**, or in such other form as the Client shall have approved in writing. The advance payments will be set off by the Client in equal portions against the lump-sum installments specified in the SCC until said advance payments have been fully set off.

41.2.2 <u>The Lump-Sum Installment Payments.</u> The Client shall pay the Consultant within sixty (60) days after the receipt by the Client of the deliverable(s) and the cover invoice for the related lump-sum

installment payment. The payment can be withheld if the Client does not approve the submitted deliverable(s) as satisfactory in which case the Client shall provide comments to the Consultant within the same sixty (60) days period. The Consultant shall thereupon promptly make any necessary corrections, and thereafter the foregoing process shall be repeated.

41.2.3 <u>The Final Payment</u>. The final payment under this Clause shall be made only after the final report have been submitted by the Consultant and approved as satisfactory by the Client. The Services shall then be deemed completed and finally accepted by the Client. The last lump-sum installment shall be deemed approved for payment by the Client within ninety (90) calendar days after receipt of the final report by the Client unless the Client, within such ninety (90) calendar day period, gives written notice to the Consultant specifying in detail deficiencies in the Services, the final report. The Consultant shall thereupon promptly make any necessary corrections, and thereafter the foregoing process shall be repeated. 41.2.4 All payments under this Contract shall be made to the accounts of the Consultant specified in the **SCC**.

41.2.4 With the exception of the final payment under 41.2.3 above, payments do not constitute acceptance of the whole Services nor relieve the Consultant of any obligations hereunder.

42. Interest on Delayed Payments42.1 If the Client had delayed payments beyond fifteen (15) days after the due date stated in Clause GCC 41.2.2, interest shall be paid to the Consultant on any amount due by, not paid on, such due date for each day of delay at the annual rate stated in the SCC.

G. FAIRNESS AND GOOD FAITH

43. Good Faith 43.1 The Parties undertake to act in good faith with respect to each other's rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.

H. SETTLEMENT OF DISPUTES

44. Amicable Settlement 44.1 The Parties shall seek to resolve any dispute amicably by mutual consultation.

44.2 If either Party objects to any action or inaction of the other Party, the objecting Party may file a written Notice of Dispute to the other Party providing in detail the basis of the dispute. The Party receiving the Notice of Dispute will consider it and respond in writing within fourteen (14) days after receipt. If that Party fails to respond within fourteen (14) days, or the dispute cannot be amicably settled within fourteen (14) days following the response of that Party, Clause GCC 45.1 shall apply.

45. Dispute Resolution 45.1 Any dispute between the Parties arising under or related to this Contract that cannot be settled amicably may be referred to by either Party to the adjudication/arbitration in accordance with the provisions specified in the **SCC**.

II. General Conditions Attachment 1 Fraud and Corruption

(Text in this Appendix <u>shall not</u> be modified)

1. Purpose

1.1 The Bank's Anti-Corruption Guidelines and this annex apply with respect to procurement under Bank Investment Project Financing operations.

2. Requirements

2.1 The Bank requires that Borrowers (including beneficiaries of Bank financing); Bidders (applicants/proposers), consultants, contractors and suppliers; any sub-contractors, sub-consultants, service providers or suppliers; any agents (whether declared or not); and any of their personnel, observe the highest standard of ethics during the procurement process, selection and contract execution of Bank-financed contracts, and refrain from Fraud and Corruption.

2.2 To this end, the Bank:

- a. Defines, for the purposes of this provision, the terms set forth below as follows:
 - i. "corrupt practice" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;
 - ii. "fraudulent practice" is any act or omission, including misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain financial or other benefit or to avoid an obligation;
 - iii. "collusive practice" is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
 - iv. "coercive practice" is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
 - v. "obstructive practice" is:
 - (a) deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede a Bank investigation into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or
 - (b) acts intended to materially impede the exercise of the Bank's inspection and audit rights provided for under paragraph 2.2 e. below.

- b. Rejects a proposal for award if the Bank determines that the firm or individual recommended for award, any of its personnel, or its agents, or its sub-consultants, sub-contractors, service providers, suppliers and/ or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;
- c. In addition to the legal remedies set out in the relevant Legal Agreement, may take other appropriate actions, including declaring misprocurement, if the Bank determines at any time that representatives of the Borrower or of a recipient of any part of the proceeds of the loan engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices during the procurement process, selection and/or execution of the contract in question, without the Borrower having taken timely and appropriate action satisfactory to the Bank to address such practices when they occur, including by failing to inform the Bank in a timely manner at the time they knew of the practices;
- d. Pursuant to the Bank's Anti- Corruption Guidelines and in accordance with the Bank's prevailing sanctions policies and procedures, may sanction a firm or individual, either indefinitely or for a stated period of time, including by publicly declaring such firm or individual ineligible (i) to be awarded or otherwise benefit from a Bank-financed contract, financially or in any other manner;¹ (ii) to be a nominated² sub-contractor, consultant, manufacturer or supplier, or service provider of an otherwise eligible firm being awarded a Bank-financed contract; and (iii) to receive the proceeds of any loan made by the Bank or otherwise to participate further in the preparation or implementation of any Bank-financed project;
- e. Requires that a clause be included in bidding/request for proposals documents and in contracts financed by a Bank loan, requiring (i) Bidders (applicants/proposers), consultants, contractors, and suppliers, and their sub-contractors, sub-consultants, service providers, suppliers, agents personnel, permit the Bank to inspect³ all accounts, records and other documents relating to the procurement process, selection and/or contract execution,, and to have them audited by auditors appointed by the Bank.

¹ For the avoidance of doubt, a sanctioned party's ineligibility to be awarded a contract shall include, without limitation, (i) applying for pre-qualification, expressing interest in a consultancy, and bidding, either directly or as a nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.

² A nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider (different names are used depending on the particular bidding document) is one which has been: (i) included by the bidder in its pre-qualification application or bid because it brings specific and critical experience and know-how that allow the bidder to meet the qualification requirements for the particular bid; or (ii) appointed by the Borrower.

³ Inspections in this context usually are investigative (i.e., forensic) in nature. They involve fact-finding activities undertaken by the Bank or persons appointed by the Bank to address specific matters related to investigations/audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to: accessing and examining a firm's or individual's financial records and information, and making copies thereof as relevant; accessing and examining any other documents, data and information (whether in hard copy or electronic format) deemed relevant for the investigation/audit, and making copies thereof as relevant individuals; performing physical inspections and site visits; and obtaining third party verification of information.

III. Special Conditions of Contract

[Notes in brackets are for guidance purposes only and should be deleted in the final text of the signed contract]

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.1(a)	The Contract shall be construed in accordance with the law of India.
4.1	The language is: English.
6.1 and 6.2	The addresses are[fill in at negotiations with the selected firm]:
	Client: Assam Inland Water Transport Development Society
	Attention: Additional State Project Director Facsimile: NA E-mail (where permitted): dir.iwtds-as@gov.in
	Consultant:
	Attention: Facsimile: E-mail (where permitted) :
8.1	NA
9.1	The Authorized Representatives are: For the Client: Additional State Project Director, Assam Inland Water Transport Development Society
	For the Consultant: [name, title]
11.1	The effectiveness conditions are the following: Signing of the contract
12.1	Termination of Contract for Failure to Become Effective: The time period shall be one month from the date of signing of contract.
13.1	Commencement of Services: within 15 (fifteen days) days from the signing of Contract
	Confirmation of Key Experts' availability to start the Assignment shall be submitted to the Client in writing as a written statement signed by each Key Expert.

14.1	Expiration of Contract:	
	The time period shall be Thirty(30) months from the commencement of services.	
21 b.	The Client reserves the right to determine on a case-by-case basis whether the Consultant should be disqualified from providing goods, works or non-consulting services due to a conflict of a nature described in Clause GCC 21.1.3	
	Yes	

23.1	The following limitation of the Consultant's Liability towards the Client:
	"Limitation of the Consultant's Liability towards the Client:
	(a) Except in the case of gross negligence or willful misconduct on the part of the Consultant or on the part of any person or a firm acting on behalf of the Consultant in carrying out the Services, the Consultant, with respect to damage caused by the Consultant to the Client's property, shall not be liable to the Client:
	(i) for any indirect or consequential loss or damage; and
	(ii) for any direct loss or damage that exceeds one times the total value of the Contract;
	(b) This limitation of liability shall not
	(i) affect the Consultant's liability, if any, for damage to Third Parties caused by the Consultant or any person or firm acting on behalf of the Consultant in carrying out the Services;
	(ii) be construed as providing the Consultant with any limitation or exclusion from liability which is prohibited by the <i>Indian</i> Applicable Law.
24.1	The insurance coverage against the risks shall be as follows:
24.1	(a)Professional liability insurance, with a minimum coverage of value equal to the total ceiling amount of the Contract;
24.1	(a)Professional liability insurance, with a minimum coverage of value equal
24.1	(a)Professional liability insurance, with a minimum coverage of value equal to the total ceiling amount of the Contract;(b) Third Party motor vehicle liability insurance in respect of motor vehicles operated in the Client's country by the Consultant or its Experts or Sub-consultants, with a minimum coverage of in accordance
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27.1	All Proprietary rights remain with the CLIENT				
27.2	The Consultant shall not use these <i>documents and software</i> for purposes unrelated to this Contract without the prior written approval of the Client.				
32.1 (a) through (e)	Deleted				
32.1 (f)	Deleted				
38.1	The Contract price is: [insert amount and currency for each currency as applicable] [indicate: inclusive or exclusive] of local indirect taxes.				
	Any indirect local taxes chargeable in respect of this Contract for the Services provided by the Consultant shall [insert as appropriate: "be paid" or "reimbursed"] by the Client [insert as appropriate: "for" or "to"]the Consultant.				
	The amount of such taxes is [insert the amount as finalized at the Contract's negotiations on the basis of the estimates provided by the Consultant in Form FIN-2 of the Consultant's Financial Proposal.				
39.1 and 39.2	The Client warrants that the Client shall reimburse the Consultant, the Sub- consultants and the Experts any indirect taxes, duties, fees, levies and other impositions imposed, under the applicable law in the Client's country, on the Consultant, the Sub-consultants and the Experts in respect of:				
	 (a) any payments whatsoever made to the Consultant, Sub-consultants and the Experts (other than nationals or permanent residents of the Client's country), in connection with the carrying out of the Services; 				
	 (b) any equipment, materials and supplies brought into the Client's country by the Consultant or Sub-consultants for the purpose of carrying out the Services and which, after having been brought into such territories, will be subsequently withdrawn by them; 				
	 (c) any equipment imported for the purpose of carrying out the Services and paid for out of funds provided by the Client and which is treated as property of the Client; 				
	 (d) any property brought into the Client's country by the Consultant, any Sub-consultants or the Experts (other than nationals or permanent residents of the Client's country), or the eligible dependents of such experts for their personal use and which will subsequently be withdrawn by them upon their respective departure from the Client's country, provided that: 				
	(i) the Consultant, Sub-consultants and experts shall follow the usual customs procedures of the Client's country in importing property into the Client's country; and				

		(ii) if the Consultant, Sub-consultants or Experts do not withdraw but dispose of any property in the Client's country upon which customs duties and taxes have been exempted, the Consultant, Sub-consultants or Experts, as the case may be, (a) shall bear such customs duties and taxes in conformity with the regulations of the Client's country, or (b) shall reimburse them to the Client if they were paid by the Client at the time the property in question was brought into the Client's country.			
41.2		nent schedule:			
		-	ment shall be made, after due acceptance of as per the milestones detailed below:		
	Task	Task Details	Payment		
	1	Submission of	5% On acceptance of Inception		
	2	Inception Report	Report		
	2	Quarterly Report	6 % per quarter upon acceptance of		
	3	Annual Danart	submitted Quarterly Progress Report. 10 % per annum upon acceptance of		
	5	Annual Report	submitted Annual Impact Assessment		
		Report			
	4	Compliance	15% upon acceptance of		
		Report	submitted Compliance Report		
41.2.1	Not Appl	Not Applicable			
41.2.3	The acco	The accounts are:			
	[insert a	[insert account].			
42.1	The inte	rest rate is: NA.			
45.1	Disputes shall be settled by arbitration in accordance with the following provisions:				
	1. <u>Selection of Arbitrators</u> . Each dispute submitted by a Party to arbitration shall be heard by a sole arbitrator or an arbitration panel composed of three (3) arbitrators, in accordance with the following provisions:				
	(a) Where the Parties agree that the dispute concerns a technical matter, they may agree to appoint a sole arbitrator or, failing agreement on the identity of such sole arbitrator within thirty (30) days after receipt by the other Party of the proposal of a name for such an appointment by the Party who initiated the proceedings, either Party may apply to Indian Council of				

Arbitration for a list of not fewer than five (5) nominees and, or receipt of such list, the Parties shall alternately strike names ther from, and the last remaining nominee on the list shall be the sol- arbitrator for the matter in dispute. If the last remaining nomine has not been determined in this manner within sixty (60) days of the date of the list, Indian Council of Arbitration shall appoint upon the request of either Party and from such list or otherwise, a sole arbitrator for the matter in dispute.	e e f
(b) Where the Parties do not agree that the dispute concerns technical matter, the Client and the Consultant shall each appoint one (1) arbitrator, and these two (2) arbitrators shall jointly appoint a third arbitrator, who shall chair the arbitration panel. I the arbitrators named by the Parties do not succeed in appointing a third arbitrator within thirty (30) days after the latter of the two (2) arbitrators named by the Parties has been appointed, the third arbitrator shall, at the request of either Party, be appointed by Indian Council of Arbitration.	it y f g o d
(c) If, in a dispute subject to paragraph (b) above, one Party fails to appoint its arbitrator within thirty (30) days after the other Party has appointed its arbitrator, the Party which has named an arbitrator may apply to the Indian Council of Arbitration to appoint a sole arbitrator for the matter in dispute, and th arbitrator appointed pursuant to such application shall be the sol arbitrator for that dispute.	y n o e
. <u>Rules of Procedure</u> . Arbitration proceedings shall be conducted in accordance with procedure of the Arbitration & Conciliation Act 1996 of India unless the Consultant is a foreign national/firm, in which case arbitration proceedings shall be conducted in accordance with the rule of procedure for arbitration of the United Nations Commission of International Trade Law (UNCITRAL) as in force on the date of thi Contract.	ó, e s n
. <u>Substitute Arbitrators</u> . If for any reason an arbitrator is unable to perform his/her function, a substitute shall be appointed in the same manner as the original arbitrator.	
. <u>Nationality and Qualifications of Arbitrators</u> . The sole arbitrator or th third arbitrator appointed pursuant to paragraphs 1(a) through 1(c above shall be an internationally recognized legal or technical exper with extensive experience in relation to the matter in dispute.)
 <u>Miscellaneous</u>. In any arbitration proceeding hereunder: (a) proceedings shall, unless otherwise agreed by the Parties, be hele in <i>Guwahati</i>, <i>Assam</i>, <i>India</i>; 	d

(b)	the English language shall be the official language for all purposes; and
(c)	the decision of the sole arbitrator or of a majority of the arbitrators (or of the third arbitrator if there is no such majority) shall be final and binding and shall be enforceable in any court of competent jurisdiction, and the Parties hereby waive any objections to or claims of immunity in respect of such enforcement.

IV. Appendices

APPENDIX A – TERMS OF REFERENCE

[This Appendix shall include the final Terms of Reference (TORs) worked out by the Client and the Consultant during the negotiations; dates for completion of various tasks; location of performance for different tasks; detailed reporting requirements and list of deliverables against which the payments to the Consultant will be made; Client's input, including counterpart personnel assigned by the Client to work on the Consultant's team; specific tasks or actions that require prior approval by the Client.

Insert the text based on the Section 7 (Terms of Reference) of the ITC in the RFP and modified based on the Forms TECH-1 through TECH-5 of the Consultant's Proposal. Highlight the changes to Section 7 of the RFP]

.....

APPENDIX B - KEY EXPERTS

[Insert a table based on Form TECH-6 of the Consultant's Technical Proposal and finalized at the Contract's negotiations. Attach the CVs (updated and signed by the respective Key Experts) demonstrating the qualifications of Key Experts.]

.....

APPENDIX C – BREAKDOWN OF CONTRACT PRICE

[Insert the table with the unit rates to arrive at the breakdown of the lump-sum price. The table shall be based on [Form FIN-3 and FIN-4] of the Consultant's Proposal and reflect any changes agreed at the Contract negotiations, if any. The footnote shall list such changes made to [Form FIN-3 and FIN-4] at the negotiations or state that none has been made.]

When the Consultant has been selected under Quality-Based Selection method, also add the following:

"The agreed remuneration rates shall be stated in the attached Model Form I. This form shall be prepared on the basis of Appendix A to Form FIN-3 of the RFP "Consultants' Representations regarding Costs and Charges" submitted by the Consultant to the Client prior to the Contract's negotiations. Should these representations be found by the Client (either through inspections or audits pursuant to Clause GCC 25.2 or through other means) to be materially incomplete or inaccurate, the Client shall be entitled to introduce appropriate modifications in the remuneration rates affected by such materially incomplete or inaccurate representations. Any such modification shall have retroactive effect and, in case remuneration has already been paid by the Client before any such modification, (i) the Client shall be entitled to offset any excess payment against the next monthly payment to the Consultants, or (ii) if there are no further payments to be made by the Client to the Consultants, the Consultants shall reimburse to the Client. Any such claim by the Client for reimbursement must be made within twelve (12) calendar months after receipt by the Client of a final report and a final statement approved by the Client in accordance with Clause GCC 45.1(d) of this Contract."]

PART III

Section 9. Notification of Intention to Award

Notification of Intention to Award

[This Notification of Intention to Award shall be sent to each Consultant whose Financial Proposal was opened. Send this Notification to the authorized representative of the Consultant].

For the attention of Consultant's authorized representative Name: [insert authorized representative's name] Address: [insert authorized representative's address] Telephone/Fax numbers: [insert authorized representative's telephone/fax numbers] Email Address: [insert authorized representative's email address]

[IMPORTANT: insert the date that this Notification is transmitted to all Consultants. The Notification must be sent to all Consultants simultaneously. This means on the same date and as close to the same time as possible.]

DATE OF TRANSMISSION: This Notification is sent by: [*email/fax*] on [*date*] (local time)

Notification of Intention to Award

Client: [insert the name of the Client] Contract title: [insert the name of the contract] Country: [insert country where RFP is issued] Loan No. /Credit No. /Grant No.: [insert reference number for loan/credit/grant] RFP No: [insert RFP reference number from Procurement Plan]

This Notification of Intention to Award (Notification) notifies you of our decision to award the above contract. The transmission of this Notification begins the Standstill Period. During the Standstill Period you may:

- a) request a debriefing in relation to the evaluation of your Proposal, and/or
- b) submit a Procurement-related Complaint in relation to the decision to award the contract.

1. The successful Consultant

Name:	[insert name of successful Consultant]	
Address:	[insert address of the successful Consultant]	
Contract price:	[insert contract price of the successful Consultant]	

2. Short listed Consultants [INSTRUCTIONS: insert names of all shortlisted Consultants and indicate which Consultants submitted Proposals. Where the selection method requires it, state the price offered by each Consultant as read out, and as evaluated. Include overall technical scores and scores assigned for each criterion and sub-criterion. Select Full Technical Proposal (FTP) or Simplified Technical Proposal (STP) in the last column below.]

Name of Consultant	Submitted Proposal	[<i>use for FTP</i>] Overall technical scores	[<i>use for STP</i>] Overall technical scores	Financial Proposal price (if applicable)	Evaluated Financial Proposal price (if applicable)	Combined score and ranking (if applicable)
[insert name]	[yes/no]	Criterion (i): [insert score]	Criterion (i): [insert score]	[Proposal price]	[evaluated price]	Combined Score:
		Criterion (ii): [insert score]	Criterion (ii): [insert score]			[combined score]
		Criterion (iii): [insert score]	Sub-criterion a: [insert score]			Ranking:
		Sub-criterion a:	Sub-criterion b: [insert score]			[ranking]
		1: [insert score]	Sub-criterion c: [insert score]			
		2: [insert score]	Total score: [insert score]			
		3: [insert score]				
		Sub-criterion b:				
		1: [insert score]				
		2: [insert score]				
		3: [insert score]				
		Sub-criterion c:				
		1: [insert score]				
		2: [insert score]				
		3: [insert score]				
		Criterion (iv): [insert score]				
		Criterion (v): [insert score]				
		Total score: [insert score]				
[insert name]	[yes/no]	Criterion (i): [insert score]	Criterion (i): [insert score]	[Proposal price]	[evaluated price]	Combined Score:
[[//]	Criterion (ii): [insert score]	Criterion (ii): [insert score]	[[combined score]
		Criterion (iii): [insert score]	Sub-criterion a: [insert score]			<u>Ranking</u> :
		Sub-criterion a:	Sub-criterion b: [insert score]			[ranking]

Name of Consultant	Submitted Proposal	[<i>use for FTP</i>] Overall technical scores	[<i>use for STP</i>] Overall technical scores	Financial Proposal price (if applicable)	Evaluated Financial Proposal price (if applicable)	Combined score and ranking (if applicable)
		1: [insert score]	Sub-criterion c: [insert score]			
		2: [insert score]	Total score: [insert score]			
		3: [insert score]				
		Sub-criterion b:				
		1: [insert score]				
		2: [insert score]				
		3: [insert score]				
		Sub-criterion c:				
		1: [insert score]				
		2: [insert score]				
		3: [insert score]				
		Criterion (iv): [insert score]				
		Criterion (v): [insert score]				
		Total score: [insert score]				
[insert name]	[yes/no]	Criterion (i): [insert score]	Criterion (i): [insert score]	[Proposal price]	[evaluated price]	Combined Score:
[moere manne]		Criterion (ii): [insert score]	Criterion (ii): [insert score]	[i i oposui price]	[evaluated price]	[combined score]
		Criterion (iii): [insert score]	Sub-criterion a: [insert score]			<u>Ranking</u> :
		Sub-criterion a:	Sub-criterion b: [insert score]			[ranking]
		1: [insert score]	Sub-criterion c: [insert score]			
		2: [insert score]	Total score: [insert score]			
		3: [insert score]				
		Sub-criterion b:				
		1: [insert score]				
		2: [insert score]				
		3: [insert score]				
		Sub-criterion c:				
		1: [insert score]				

Name of Consultant	Submitted Proposal	[<i>use for FTP</i>] Overall technical scores	[<i>use for STP</i>] Overall technical scores	Financial Proposal price (if applicable)	Evaluated Financial Proposal price (if applicable)	Combined score and ranking (if applicable)
		2: [insert score]				
		3: [insert score]				
		Criterion (iv): [insert score]				
		Criterion (v): [insert score]				
		Total score: [insert score]				
[insert name]						

3. Reason/s why your Proposal was unsuccessful [Delete if the combined score already reveals the reason]

[INSTRUCTIONS; State the reason/s why <u>this</u> Consultant's Proposal was unsuccessful. Do NOT include: (a) a point by point comparison with another Consultant's Proposal or (b) information that is marked confidential by the Consultant in its Proposal.]

4. How to request a debriefing [This applies only if your proposal was unsuccessful as stated under point (3) above]

DEADLINE: The deadline to request a debriefing expires at midnight on [*insert date*] (local time).

You may request a debriefing in relation to the results of the evaluation of your Proposal. If you decide to request a debriefing your written request must be made within three (3) Business Days of receipt of this Notification of Intention to Award.

Provide the contract name, reference number, name of the Consultant, contact details; and address the request for debriefing as follows:

Attention: [insert full name of person, if applicable]

Title/position: [*insert title/position*]

Agency: [insert name of Client]

Email address: [insert email address]

Fax number: [insert fax number] delete if not used

If your request for a debriefing is received within the 3 Business Days deadline, we will provide the debriefing within five (5) Business Days of receipt of your request. If we are unable to provide the debriefing within this period, the Standstill Period shall be extended by five (5) Business Days after the date that the debriefing is provided. If this happens, we will notify you and confirm the date that the extended Standstill Period will end.

The debriefing may be in writing, by phone, video conference call or in person. We shall promptly advise you in writing how the debriefing will take place and confirm the date and time.

If the deadline to request a debriefing has expired, you may still request a debriefing. In this case, we will provide the debriefing as soon as practicable, and normally no later than fifteen (15) Business Days from the date of publication of the Contract Award Notice.

5. How to make a complaint

DEADLINE: The deadline for submitting a Procurement-related Complaint challenging the decision to award the contract expires on midnight, [*insert date*] (local time).

Provide the contract name, reference number, name of the Consultant, contact details; and address the Procurement-related Complaint as follows:

Attention: [insert full name of person, if applicable]

Title/position: [insert title/position]

Agency: [insert name of Client]

Email address: [insert email address]

Fax number: [insert fax number] delete if not used

[At this point in the procurement process] [Upon receipt of this notification] you may submit a

Procurement-related Complaint challenging the decision to award the contract. You do not need to have requested, or received, a debriefing before making this complaint. Your complaint must be submitted within the Standstill Period and received by us before the Standstill Period ends.

Further information:

For more information see the "<u>Procurement Regulations for IPF Borrowers (Procurement Regulations)</u> (Annex III)." You should read these provisions before preparing and submitting your complaint. In addition, the World Bank's Guidance "<u>How to make a Procurement-related</u> <u>Complaint</u>" provides a useful explanation of the process, as well as a sample letter of complaint.

In summary, there are four essential requirements:

- 1. You must be an 'interested party'. In this case, that means a Consultant who has submitted a Proposal in this selection process, and is the recipient of a Notification of Intention to Award.
- 2. The complaint can only challenge the decision to award the contract.
- 3. You must submit the complaint within the deadline stated above.
- 4. You must include, in your complaint, all of the information required by the Procurement Regulations (as described in Annex III).

If you have any questions regarding this Notification, please do not hesitate to contact us.

On behalf of [insertthe name of the Client]:

Signature:	
Name:	
Title/position:	
Telephone:	
Email:	

Annexure

ANNEXURE I - INSTRUCTION REGARDING USE OF e-PROCUREMENT PORTAL

- 1. General guidance for e-Tendering Instructions/ Guidelines for tenders for electronic submission of the tenders have been annexed for assisting the contractor/bidders to participate in e-Tendering.
- 2. Registration of Contractor/bidder

Any contractor/bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement system, through online bidder enrollment in https://assamtenders.gov.in (the web portal of Assam Govt. e-Tendering). The contractor/bidder/bidder is to click on the Online Bidder Enrollment link for creating their account and register their login Id and Password.

3. Digital Signature certificate (DSC)

Each contractor/bidder is required to obtain a class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders.

4. Downloading of Bid Documents

The contractor/bidder/bidder can download NIT & Bidding Documents from https://assamtenders.gov.in. There is also different search method for searching of published tenders.

5. Participation in more than one work

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If bidder found to have applied severally in a single job all his applications will be rejected for that job.

6. Submission of Tenders.

General process of submission, Tenders are to be submitted online through the website https://assamtenders.gov.in. The tender is a two cover system and the bidder has to upload

their documents as specified in each cover (folder), the first folder is for Technical Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents uploaded should be virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats).