

**Pre Bid Query Replies for “Request for Quotation for SMS Gateway Services for E-Ticket booking vide bid no: GEM/2025/B/6213107
Dated: 08-05-2025”**

Sl. No.	As per RFQ		Queries from Bidder	Response from Authority
1	Throughput per Second (TPS) 5000 SMS Volume: 10 Lakh Transactional SMS with a validity of 1year.		As per the SoW, the annual SMS volume is 10 lakh. However, the technical specifications mention a throughput of 5000 TPS. Kindly confirm if 5000 TPS is correct, as this seems significantly high for such a low volume of SMS. A throughput of 5000 TPS is typically used for high-volume, time-sensitive campaigns. For 10 lakh SMS per year, such a high TPS does not appear necessary and could lead to over-specification, affecting bidder eligibility and costing.	Bid document prevails.
2	Specification	Values	The technical specifications mention support for both Domestic and International SMS. Kindly confirm whether international SMS services are required or not. Clarification is essential to understand the delivery scope and compliance requirements, as international messaging involves different regulatory and cost implications.	Bid document prevails.
	Type (territorial classification) of SMS Service	Domestic SMS, International SMS		
3	Technical Query		DLT registration	The bidder must be registered on DLT platform approved by TRAI.
4	Technical Query		Sender ID / Header ID	Yes, it is required.
5	Technical Query		Volume of SMS required is not specified in the bid document	Bid document prevails
6	Sender ID		Kindly provide clarification on sender id is exempted or not.	Sender ID is required
7	Technical Query		As per TRAI guidelines DLT must be done by your end only for which it costs Rs. 5900/- including GST. This is the cost of the DLT registration charge. This cost is supposed to be borne by AIWTDS. Please clarify.	The all cost needs to borne by the bidder.
8	General Query		Please clarify that the Power of Attorney to be given on letter head or on E-stamp of Rs. 100. Please clarify the same.	Bidders are need to submit on E-Stamp of Rs. 100.

(Aditya Vikram Yadav, IAS)
State Project Director
Assam IWTD Society